

**UDS Health Center Trend Report - 2009
Grantee - Universal**

	2007	2008	2009	2008-2009 Trend		2007-2009 Trend	
				Change	%	Change	%
Access							
Total Number of Patients Served	59,052	61,259	65,102	3,843	6.27%	6,050	10.25%
Dental Patients Served	6,685	6,916	8,615	1,699	24.57%	1,930	28.87%
Farmworker Patients Served	24,116	25,791	26,650	859	3.33%	2,534	10.51%
Homeless Patients Served	929	2,222	2,394	172	7.74%	1,465	157.70%
Public Housing Patients Served	2,356	2,457	2,858	401	16.32%	502	21.31%
Quality Of Care/Health Outcomes							
Percent of Prenatal Patients Served in the 1st Trimester	65.21%	73.14%	74.52%	1.38%	1.89%	9.31%	14.28%
Percent of Women with Pap Test	-	40.00%	64.29%	24.29%	60.71%	-	-
Percent Children Age 2 Immunized	-	78.84%	88.57%	9.73%	12.34%	-	-
Percent of Total Low Birth Weight Newborns	2.05%	4.32%	3.51%	-0.81%	-18.76%	1.47%	71.63%
Percent Diabetic Patients with HbA1c <= 9%	-	63.55%	61.26%	-2.29%	-3.60%	-	-
Percent Hypertensive Patients with Blood Pressure < 140/90	-	70.00%	72.86%	2.86%	4.08%	-	-
Financial Cost/Viability							
Total Cost per Total Patient	\$701.19	\$724.21	\$703.71	-\$20.50	-2.83%	\$2.52	0.36%
Medical Cost per Medical Visit (excl. lab & xray costs and nursing visits)	\$123.15	\$131.43	\$130.31	-\$1.13	-0.86%	\$7.16	5.81%
Change in Net Assets as a Percent of Expense	-	-	-	-	-	-	-
Working Capital to Monthly Expense Ratio	-	-	-	-	-	-	-
Long Term Debt to Equity Ratio	-	-	-	-	-	-	-

-' - Data Cannot be Calculated

UDS Health Center Trend Report - 2009
State - Universal - 118 Grantees

	2007	2008	2009	2008-2009 Trend		2007-2009 Trend		
				Change	%	Change	%	
Access								
Total Number of Patients Served	2,314,271	2,521,822	2,786,350	264,528	10.49%	472,079	20.40%	
Dental Patients Served	362,375	411,178	458,644	47,466	11.54%	96,269	26.57%	
Farmworker Patients Served	364,273	357,153	369,048	11,895	3.33%	4,775	1.31%	
Homeless Patients Served	185,213	194,382	206,272	11,890	6.12%	21,059	11.37%	
Public Housing Patients Served	31,198	36,559	41,992	5,433	14.86%	10,794	34.60%	
Quality Of Care/Health Outcomes								
Percent of Prenatal Patients Served in the 1st Trimester	72.46%	73.32%	75.27%	1.95%	2.66%	2.81%	3.88%	
Percent of Women with Pap Test	-	62.33%	65.71%	3.38%	5.42%	-	-	
Percent Children Age 2 Immunized	-	74.43%	71.22%	-3.21%	-4.31%	-	-	
Percent of Total Low Birth Weight Newborns	5.68%	5.82%	5.64%	-0.18%	-3.14%	-0.04%	-0.73%	
Percent Diabetic Patients with HbA1c <= 9%	-	73.15%	69.64%	-3.50%	-4.79%	-	-	
Percent Hypertensive Patients with Blood Pressure < 140/90	-	67.01%	64.18%	-2.83%	-4.23%	-	-	
Financial Cost/Viability								
Total Cost per Total Patient	\$604.55	\$624.10	\$637.08	\$12.98	2.08%	\$32.53	5.38%	
Medical Cost per Medical Visit (excl. lab & xray costs and nursing visits)	\$122.45	\$126.84	\$128.17	\$1.32	1.04%	\$5.72	4.67%	
Change in Net Assets as a Percent of Expense	4.93%	3.89%	-15.17%	-19.06%	-489.99%	-20.11%	-407.71%	
Working Capital to Monthly Expense Ratio	2.33	2.42	2.67	0.25	10.52%	0.34	14.64%	
Long Term Debt to Equity Ratio	0.72	0.56	0.30	-0.26	-46.61%	-0.42	-58.47%	

--- Data Cannot be Calculated

UDS Health Center Trend Report - 2009
National - Universal - 1131 Grantees

	2007	2008	2009	2008-2009 Trend		2007-2009 Trend	
				Change	%	Change	%
Access							
Total Number of Patients Served	16,050,835	17,122,535	18,753,858	1,631,323	9.53%	2,703,023	16.84%
Dental Patients Served	2,808,418	3,071,085	3,438,340	367,255	11.96%	629,922	22.43%
Farmworker Patients Served	826,977	834,006	864,996	30,990	3.72%	38,019	4.60%
Homeless Patients Served	930,589	933,929	1,018,084	84,155	9.01%	87,495	9.40%
Public Housing Patients Served	133,518	156,738	165,608	8,870	5.66%	32,090	24.03%
Quality Of Care/Health Outcomes							
Percent of Prenatal Patients Served In the 1st Trimester	64.20%	64.78%	67.25%	2.47%	3.81%	3.05%	4.76%
Percent of Women with Pap Test	-	56.92%	58.16%	1.24%	2.19%	-	-
Percent Children Age 2 Immunized	-	70.04%	68.76%	-1.29%	-1.84%	-	-
Percent of Total Low Birth Weight Newborns	7.76%	7.56%	7.26%	-0.30%	-3.95%	-0.50%	-6.40%
Percent Diabetic Patients with HbA1c <= 9%	-	72.98%	70.71%	-2.26%	-3.10%	-	-
Percent Hypertensive Patients with Blood Pressure < 140/90	-	62.19%	63.06%	0.87%	1.40%	-	-
Financial Cost/Viability							
Total Cost per Total Patient	\$561.99	\$587.82	\$599.83	\$12.01	2.04%	\$37.84	6.73%
Medical Cost per Medical Visit (excl. lab & xray costs and nursing visits)	\$122.83	\$129.12	\$131.08	\$1.97	1.52%	\$8.26	6.72%
Change in Net Assets as a Percent of Expense	4.29%	4.21%	-20.54%	-24.75%	-588.38%	-24.83%	-578.85%
Working Capital to Monthly Expense Ratio	2.25	2.35	3.46	1.11	47.12%	1.21	54.01%
Long Term Debt to Equity Ratio	0.64	0.46	0.31	-0.16	-33.81%	-0.33	-51.84%

-- Data Cannot be Calculated

Case Study

**UDS Health Center Performance Comparison Report - 2009
Grantee - Universal**

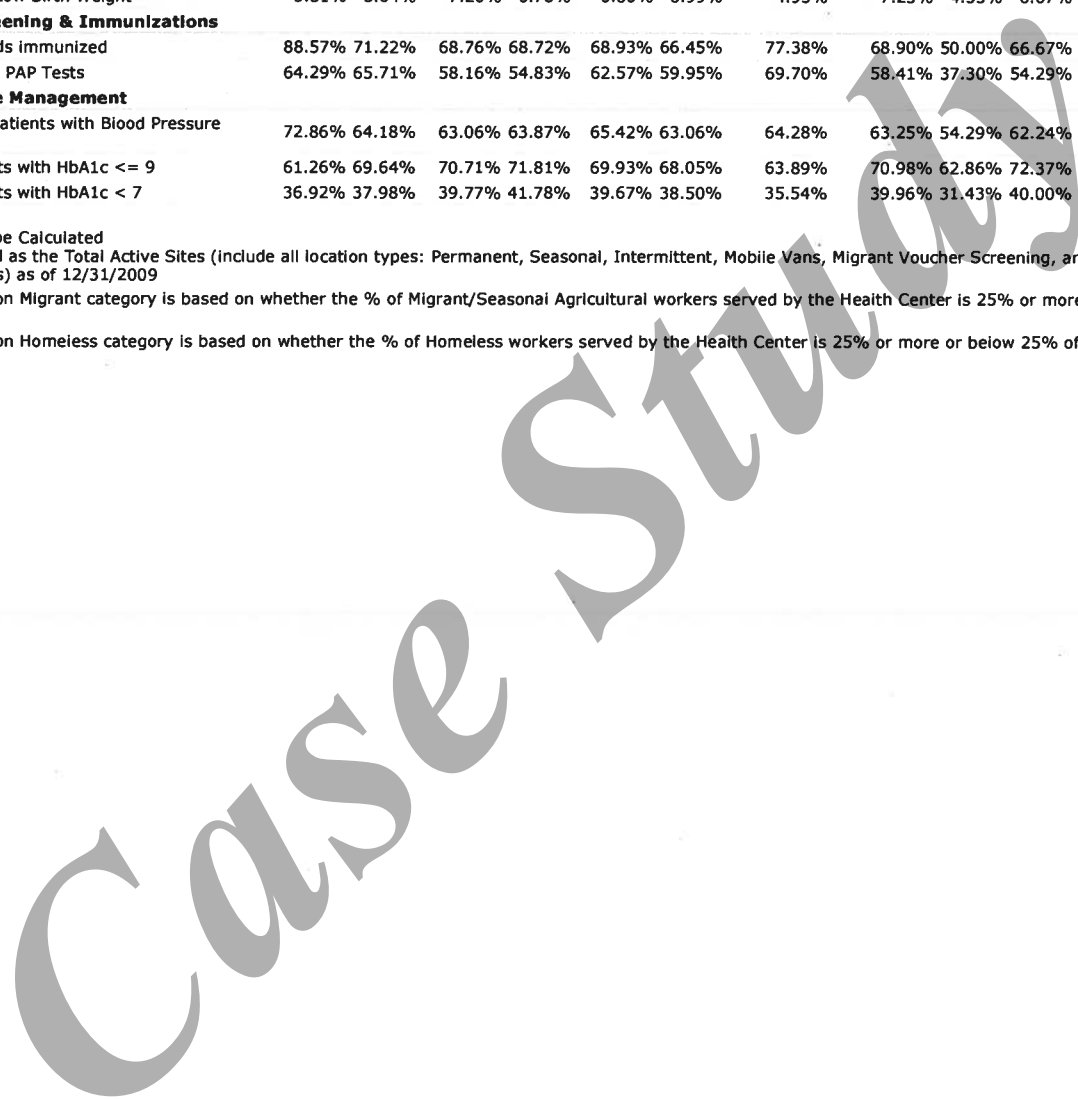
Grantee	ST	Averages										Grantee Percentile
		National	Rural	Size	Sites *	Special population Migrant ¹	Special population Homeless ²	National Percentiles				
				50,000+	20+	25% or more population	Below 25%	25th	Median	75th		
				n = 118	n = 1131	n = 594	n = 57	n = 77	n = 43	n = 1046		
QUALITY OF CARE/HEALTH OUTCOMES												
Prenatal												
% Having First Prenatal Visit in 1st Trimester	74.52%	75.27%	67.25%	68.67%	68.55%	68.45%	74.96%	67.18%	60.00%	70.56%	80.45%	59%
% Low and Very Low Birth Weight	3.51%	5.64%	7.26%	6.78%	6.66%	6.99%	4.95%	7.25%	4.35%	6.67%	9.96%	18%
Preventive Screening & Immunizations												
% of Two year olds immunized	88.57%	71.22%	68.76%	68.72%	68.93%	66.45%	77.38%	68.90%	50.00%	66.67%	81.43%	86%
% of Women with PAP Tests	64.29%	65.71%	58.16%	54.83%	62.57%	59.95%	69.70%	58.41%	37.30%	54.29%	68.57%	67%
Chronic Disease Management												
% Hypertensive Patients with Blood Pressure less than 140/90	72.86%	64.18%	63.06%	63.87%	65.42%	63.06%	64.28%	63.25%	54.29%	62.24%	70.00%	79%
% Diabetic Patients with HbA1c <= 9	61.26%	69.64%	70.71%	71.81%	69.93%	68.05%	63.89%	70.98%	62.86%	72.37%	80.00%	21%
% Diabetic Patients with HbA1c < 7	36.92%	37.98%	39.77%	41.78%	39.67%	38.50%	35.54%	39.96%	31.43%	40.00%	47.14%	40%

¹ - Data Cannot be Calculated

* Sites are defined as the Total Active Sites (include all location types: Permanent, Seasonal, Intermittent, Mobile Vans, Migrant Voucher Screening, and also Admin-Only & To be verified sites) as of 12/31/2009

¹ Special Population Migrant category is based on whether the % of Migrant/Seasonal Agricultural workers served by the Health Center is 25% or more or below 25% of Total Patients

² Special Population Homeless category is based on whether the % of Homeless workers served by the Health Center is 25% or more or below 25% of Total Patients



**UDS Health Center Performance Comparison Report - 2009
Grantee - Universal**

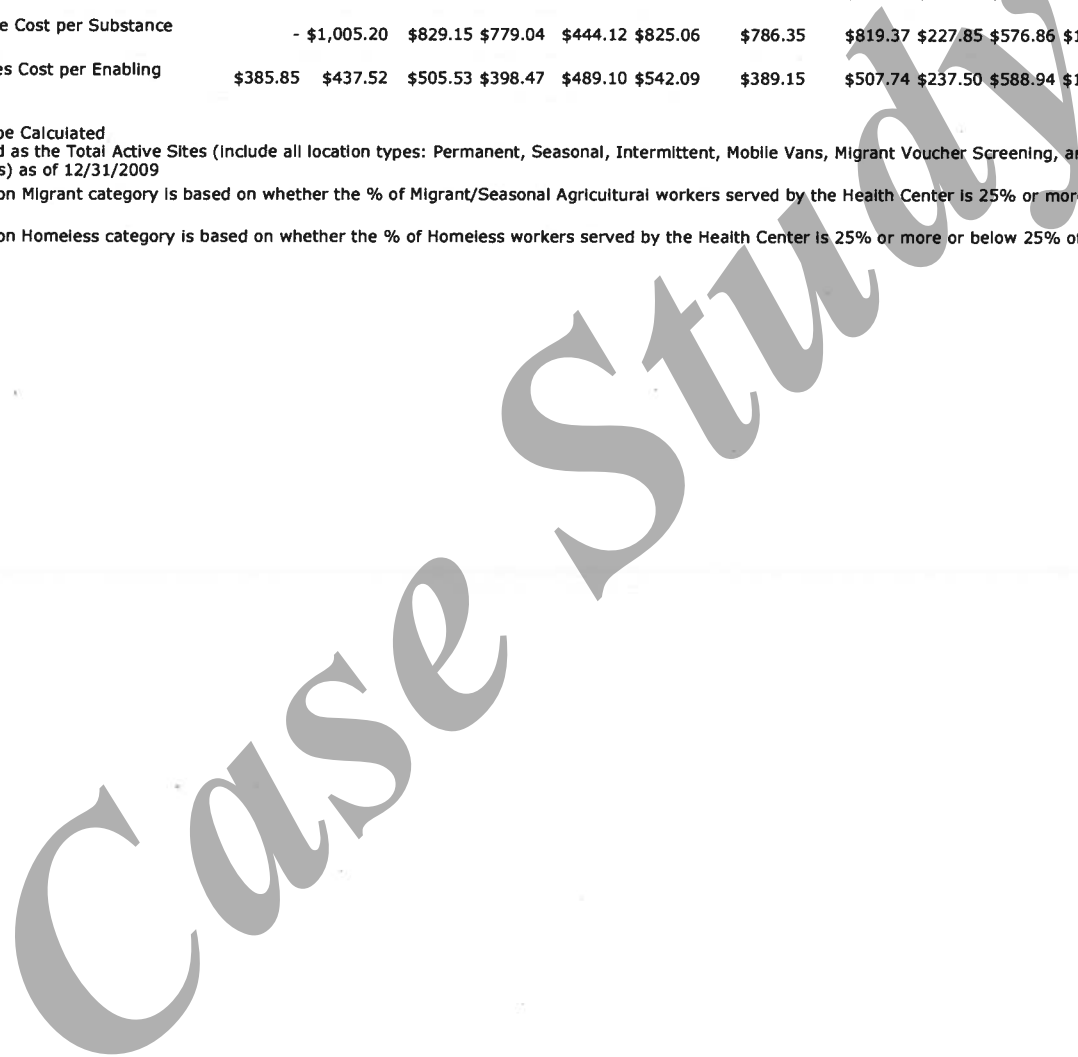
Grantee	Averages										Grantee Percentile	
	ST	National	Rural	Size	Sites *	Special population Migrant ¹	Special population Homeless ²	National Percentiles				
				50,000+	20+	25% or more population	Below 25%	25th	Median	75th		
				n = 118	n = 1131	n = 594	n = 57	n = 77	n = 43	n = 1046		
COSTS												
Costs Per Patient												
Total Cost per Total Patient	\$703.71	\$637.08	\$599.83	\$552.13	\$649.43	\$691.76	\$598.32	\$595.49	\$437.12	\$541.41	\$705.18	75%
Medical Cost per Medical Patients	\$476.06	\$437.33	\$414.43	\$395.75	\$451.92	\$469.33	\$407.31	\$415.02	\$323.35	\$393.16	\$507.20	69%
Dental Cost per Dental Patients	\$497.24	\$407.49	\$371.66	\$392.35	\$387.90	\$400.46	\$397.53	\$371.50	\$269.32	\$369.23	\$485.12	77%
Mental Health Cost per Mental Health Patients	\$646.96	\$719.58	\$652.83	\$650.71	\$580.54	\$675.71	\$659.04	\$657.28	\$317.38	\$564.47	\$963.79	57%
Substance Abuse Cost per Substance abuse Patients	-	\$1,005.20	\$829.15	\$779.04	\$444.12	\$825.06	\$786.35	\$819.37	\$227.85	\$576.86	\$1,361.14	-
Enabling Services Cost per Enabling Patients	\$385.85	\$437.52	\$505.53	\$398.47	\$489.10	\$542.09	\$389.15	\$507.74	\$237.50	\$588.94	\$1,439.08	38%

.. - Data Cannot be Calculated

* Sites are defined as the Total Active Sites (Include all location types: Permanent, Seasonal, Intermittent, Mobile Vans, Migrant Voucher Screening, and also Admin-Only & To be verified sites) as of 12/31/2009

¹ Special Population Migrant category is based on whether the % of Migrant/Seasonal Agricultural workers served by the Health Center is 25% or more or below 25% of Total Patients

² Special Population Homeless category is based on whether the % of Homeless workers served by the Health Center is 25% or more or below 25% of Total Patients



**UDS Health Center Performance Comparison Report - 2009
Grantee - Universal**

Grantee	ST	Averages										Grantee Percentile
		National	Rural	Size	Sites *	Special population Migrant ¹	Special population Homeless ²	National Percentiles			Grantee Percentile	
				50,000+	20+	25% or more population	Below 25%	25th	Median	75th		
				n = 118	n = 1131	n = 594	n = 57	n = 77	n = 43	n = 1046		
COSTS												
Costs Per Visits												
Total Cost per Total Visits	\$151.38	\$151.46	\$152.37	\$143.30	\$157.49	\$161.41	\$140.88	\$152.74	\$124.44	\$149.18	\$179.12	52%
Medical Cost per Medical Visits	\$130.31	\$128.17	\$131.08	\$124.03	\$132.11	\$141.20	\$123.66	\$130.57	\$111.02	\$131.95	\$161.46	47%
Dental Cost per Dental Visits	\$203.06	\$144.36	\$152.10	\$158.46	\$153.07	\$154.48	\$146.19	\$152.29	\$126.48	\$155.33	\$199.22	76%
Mental Health Cost per Mental Health Visits	\$175.92	\$146.72	\$131.52	\$131.13	\$121.83	\$121.47	\$151.91	\$133.16	\$98.65	\$138.05	\$208.26	66%
Substance Abuse Cost per Substance abuse Visits	-	\$80.14	\$93.96	\$108.29	\$80.64	\$114.27	\$123.61	\$102.81	\$52.33	\$107.44	\$164.81	-
Enabling Services per Enabling Visits	\$110.45	\$149.62	\$180.35	\$144.11	\$184.96	\$169.75	\$118.22	\$187.74	\$102.65	\$203.90	\$499.69	28%

^{1,2} - Data Cannot be Calculated

* Sites are defined as the Total Active Sites (Include all location types: Permanent, Seasonal, Intermittent, Mobile Vans, Migrant Voucher Screening, and also Admin-Only & To be verified sites) as of 12/31/2009

¹ Special Population Migrant category is based on whether the % of Migrant/Seasonal Agricultural workers served by the Health Center is 25% or more or below 25% of Total Patients

² Special Population Homeless category is based on whether the % of Homeless workers served by the Health Center is 25% or more or below 25% of Total Patients

Case Study

**UDS Feedback Comparison Report - 2009
Grantee - Universal**

	Grantee	Averages				National Percentiles			Grantee Percentile	Grantee Trend 2007 to 2009
		ST n = 118	National n = 1131	Rural n = 594	Large* n = 606	25th	Median	75th		
PATIENT DEMOGRAPHICS										
Target Populations										
% Pediatric (< 15 years old)	27.91%	29.69%	27.74%	26.95%	28.84%	16.65%	23.84%	31.47%	65%	15.94%
% Geriatric (age 65 and over)	7.33%	5.40%	6.89%	8.96%	6.65%	3.79%	5.95%	10.17%	62%	0.77%
% Womens health (age 15 - 44)	27.54%	29.11%	28.10%	26.48%	28.34%	22.95%	26.91%	30.98%	53%	-9.81%
Gender Split By Age Group										
% Total patients who are female	57.69%	59.47%	58.90%	58.44%	59.23%	55.06%	58.15%	61.61%	46%	-2.23%
% patients under 15 who are female	50.30%	49.62%	49.62%	49.44%	49.58%	48.57%	49.54%	50.61%	69%	0.18%
% patients 15 - 44 who are female	61.93%	66.12%	64.76%	63.68%	65.43%	57.89%	62.71%	68.24%	46%	-2.71%
% patients 45 - 64 who are female	57.37%	59.26%	58.41%	59.11%	59.04%	54.55%	58.53%	62.79%	42%	-1.50%
% patients 65 and over who are female	61.03%	60.22%	60.88%	59.46%	61.39%	56.73%	60.86%	64.84%	51%	2.22%
Race/Ethnicity/Language										
% Asian/Pacific Islander **	4.60%	8.91%	4.50%	3.01%	4.57%	0.34%	0.94%	2.74%	83%	26.19%
% Black / African American **	3.60%	9.83%	26.82%	14.31%	27.77%	1.34%	11.91%	43.76%	37%	-20.37%
% Native American / Alaskan Native **	1.40%	1.46%	1.46%	2.01%	1.10%	0.08%	0.27%	0.96%	80%	148.68%
% Hispanic or Latino	50.71%	59.99%	33.09%	29.56%	35.55%	2.05%	12.40%	41.27%	80%	-26.48%
% White **	89.96%	72.05%	61.96%	75.59%	60.72%	39.19%	73.96%	93.77%	68%	-1.43%
% More than One Race **	0.44%	7.74%	5.25%	5.09%	5.84%	0.00%	0.26%	1.43%	57%	-
% with Linguistic Barrier	56.25%	44.76%	24.72%	21.70%	26.39%	0.63%	7.07%	29.16%	88%	2.25%

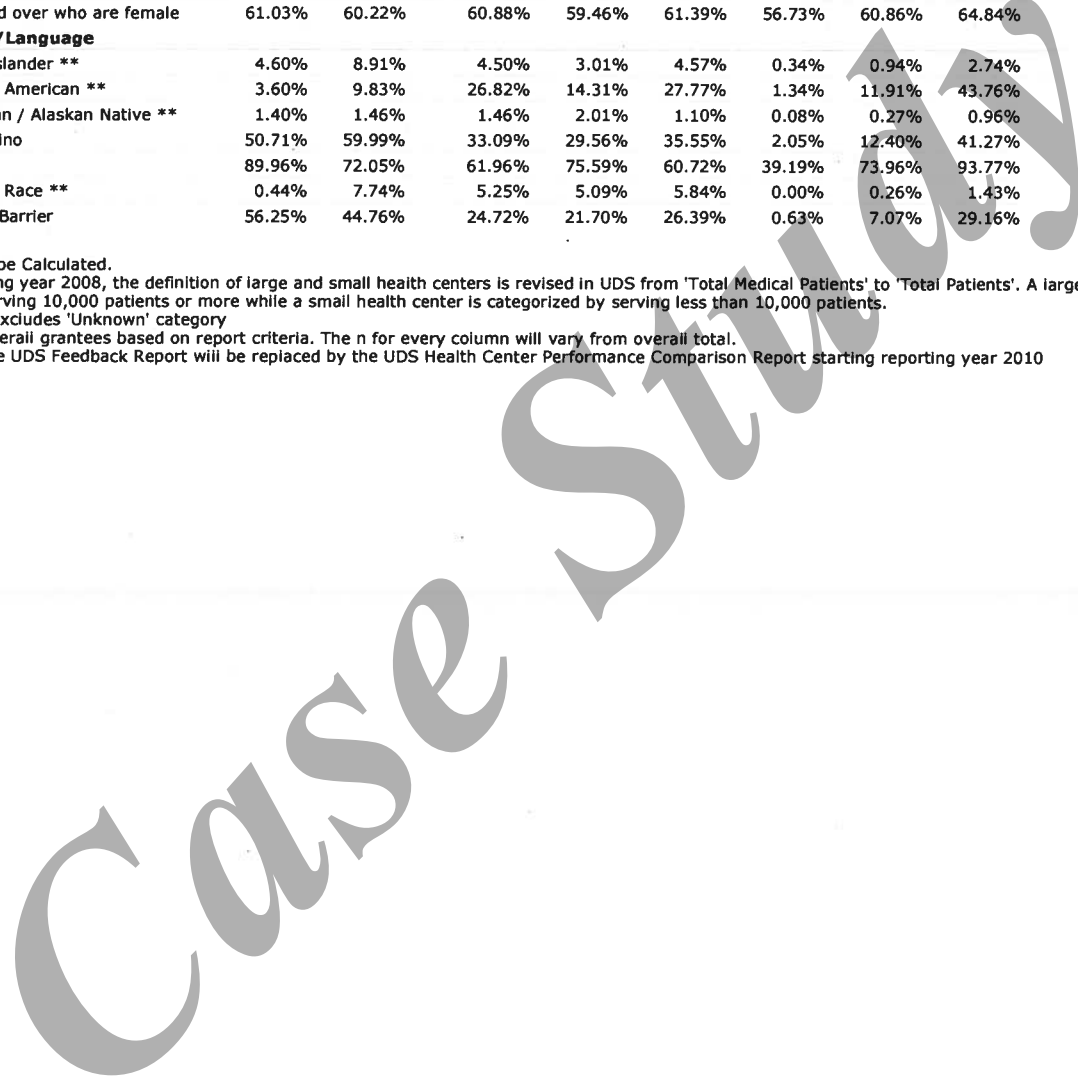
'-' - Data Cannot be Calculated.

* Starting reporting year 2008, the definition of large and small health centers is revised in UDS from 'Total Medical Patients' to 'Total Patients'. A large health center is categorized by serving 10,000 patients or more while a small health center is categorized by serving less than 10,000 patients.

** Denominator excludes 'Unknown' category

n = Number of overall grantees based on report criteria. The n for every column will vary from overall total.

This version of the UDS Feedback Report will be replaced by the UDS Health Center Performance Comparison Report starting reporting year 2010



UDS Feedback Comparison Report - 2009
Grantee - Universal

	Grantee	Averages				National Percentiles			Grantee Percentile	Grantee Trend 2007 to 2009
		ST n = 118	National n = 1131	Rural n = 594	Large* n = 606	25th	Median	75th		
PATIENT DEMOGRAPHICS										
Income/Insurance										
% <= 100% Poverty **	70.08%	77.70%	71.38%	67.31%	71.72%	58.60%	71.17%	82.30%	47%	-4.28%
% <= 200% Poverty **	90.69%	95.83%	92.46%	90.68%	92.62%	89.81%	96.38%	98.66%	27%	8.63%
% Uninsured	39.87%	44.08%	38.16%	35.52%	37.36%	25.13%	37.52%	53.72%	54%	5.59%
% with Medicaid coverage	41.35%	39.61%	37.05%	33.10%	38.62%	19.63%	30.32%	43.91%	71%	30.27%
% with Medicare coverage	7.36%	5.04%	7.27%	9.57%	7.02%	3.75%	6.66%	11.07%	56%	-20.90%
% With Other Public Insurance coverage	1.97%	4.80%	2.93%	2.11%	3.06%	0.00%	0.00%	2.60%	69%	-70.15%
% with Private Insurance coverage	9.45%	6.47%	14.58%	19.70%	13.94%	6.34%	12.82%	24.41%	37%	-35.24%
% CHIP enrolled (Medicaid or Other Public)	0.00%	3.23%	2.17%	1.74%	2.22%	0.00%	0.11%	2.20%	0%	-100.00%

'-' - Data Cannot be Calculated.

* Starting reporting year 2008, the definition of large and small health centers is revised in UDS from 'Total Medical Patients' to 'Total Patients'. A large health center is categorized by serving 10,000 patients or more while a small health center is categorized by serving less than 10,000 patients.

** Denominator excludes 'Unknown' category

n = Number of overall grantees based on report criteria. The n for every column will vary from overall total.

This version of the UDS Feedback Report will be replaced by the UDS Health Center Performance Comparison Report starting reporting year 2010

**UDS Feedback Comparison Report - 2009
Grantee - Universal**

	Grantee	Averages				National Percentiles			Grantee Percentile	Grantee Trend 2007 to 2009
		ST n = 118	National n = 1131	Rural n = 594	Large* n = 606	25th	Median	75th		
CLINICAL INFORMATION										
Service Patient To Population Ratios										
% of patients tested for HIV	0.16%	3.52%	3.69%	2.04%	3.84%	0.02%	0.98%	4.29%	32%	157.00%
Mammograms per female patients 45+ years	7.56%	12.30%	10.03%	9.16%	10.31%	0.00%	0.06%	9.83%	72%	-51.93%
Pap tests per female patients 15+ years	22.88%	25.77%	21.74%	19.63%	22.41%	11.23%	17.52%	25.41%	68%	26.81%
Family planning per female patients 15-44 yrs	10.31%	36.48%	20.35%	17.22%	21.01%	5.92%	12.45%	21.09%	41%	-79.51%
Well child patients per patients < 12 years	69.89%	55.09%	53.75%	47.60%	55.12%	26.92%	46.16%	64.57%	81%	21.29%
Diagnosis Patient To Population Ratios										
Hypertension per patient 20+ years	15.88%	13.37%	15.66%	16.59%	15.49%	10.32%	14.64%	20.47%	55%	6.63%
Symptomatic HIV per total medical patients	0.23%	0.38%	0.43%	0.16%	0.44%	0.00%	0.03%	0.19%	77%	-2.27%
Asymptomatic HIV per total medical patients	0.00%	0.06%	0.16%	0.05%	0.16%	0.00%	0.00%	0.02%	0%	-100.00%
Asthma per total medical patients	3.88%	3.50%	3.34%	2.97%	3.40%	2.00%	2.79%	3.83%	76%	38.36%
Diabetes per total medical patients	6.32%	7.67%	7.31%	7.62%	7.19%	5.26%	7.11%	9.17%	39%	7.48%
Visits Per Year For Patient With Specific Diagnoses										
Asthma	1.63	1.83	1.77	1.69	1.78	1.39	1.54	1.78	62%	0.10
Hypertension	1.92	2.35	2.18	2.13	2.17	1.76	1.99	2.29	41%	-0.11
Diabetes	3.22	3.42	3.00	2.90	3.01	2.31	2.71	3.26	73%	0.07
Otitis Media	1.28	1.40	1.44	1.44	1.43	1.21	1.31	1.44	41%	-0.03
Mental disorders	2.56	2.77	3.02	2.83	3.05	1.51	1.89	2.80	70%	-0.12
Proportion Of Medical Visits By Diagnosis										
% Asthma visits	1.73%	1.88%	1.87%	1.57%	1.90%	1.03%	1.48%	2.20%	62%	49.96%
% Hypertension visits	5.65%	6.63%	8.00%	8.24%	7.67%	5.11%	7.73%	11.57%	30%	-12.49%
% Diabetes visits	5.57%	7.68%	6.94%	6.93%	6.78%	4.66%	6.50%	9.09%	38%	13.59%

'-' - Data Cannot be Calculated.

* Starting reporting year 2008, the definition of large and small health centers is revised in UDS from 'Total Medical Patients' to 'Total Patients'. A large health center is categorized by serving 10,000 patients or more while a small health center is categorized by serving less than 10,000 patients.

n = Number of overall grantees based on report criteria. The n for every column will vary from overall total.

This version of the UDS Feedback Report will be replaced by the UDS Health Center Performance Comparison Report starting reporting year 2010

Case

**UDS Feedback Comparison Report - 2009
Grantee - Universal**

	Grantee	Averages				National Percentiles			Grantee Percentile	Grantee Trend 2007 to 2009
		ST n = 118	National n = 1131	Rural n = 594	Large* n = 606	25th	Median	75th		
CLINICAL INFORMATION										
Perinatal Care										
% Prenatal teen patients (<20 yrs)	18.01%	16.32%	17.19%	17.69%	17.20%	13.00%	17.19%	21.94%	54%	-10.64%
% Newborns Below Normal Birthweight	3.51%	5.64%	7.26%	6.77%	7.28%	4.35%	6.67%	9.96%	18%	71.63%
% Late Entry Into Prenatal Care	25.48%	24.73%	32.75%	31.30%	32.70%	19.55%	29.44%	40.00%	41%	-26.77%

'-' - Data Cannot be Calculated.

* Starting reporting year 2008, the definition of large and small health centers is revised in UDS from 'Total Medical Patients' to 'Total Patients'. A large health center is categorized by serving 10,000 patients or more while a small health center is categorized by serving less than 10,000 patients.

n = Number of overall grantees based on report criteria. The n for every column will vary from overall total.

This version of the UDS Feedback Report will be replaced by the UDS Health Center Performance Comparison Report starting reporting year 2010

Case Study

**UDS Feedback Comparison Report - 2009
Grantee - Universal**

	Grantee	Averages				National Percentiles			Grantee Percentile	Grantee Trend 2007 to 2009
		ST n = 118	National n = 1131	Rural n = 594	Large* n = 606	25th	Median	75th		
STAFFING RATIOS AND PRODUCTIVITY										
Support Ratios										
Direct medical support	1.74	1.77	1.74	1.69	1.78	1.30	1.61	2.00	60%	-0.22
Direct dental support ratio	1.51	1.87	1.36	1.38	1.40	0.88	1.24	1.64	69%	-0.09
"Patient support" ratio	1.37	1.40	1.17	1.23	1.22	0.69	1.07	1.43	71%	-0.15
Medical Productivity And Patient Panel Size										
Family Practice Productivity	4,772.57	4,090.62	3,768.50	3,829.78	3,878.61	2,929.82	3,567.06	4,220.81	87%	0.00
General Practice Productivity	4,721.00	3,591.63	3,914.64	3,925.92	4,096.42	2,735.80	3,585.41	4,606.05	79%	-0.16
Internal Medicine Productivity	4,584.53	3,616.93	3,670.23	3,750.19	3,740.62	2,718.79	3,475.21	4,271.38	81%	-0.11
Ob/Gyn Productivity	4,543.85	3,661.83	3,534.59	3,549.35	3,561.55	2,529.33	3,309.86	4,361.00	78%	-0.06
Pediatric Productivity	4,791.43	4,196.40	3,952.07	4,070.70	4,020.71	2,958.82	3,709.70	4,402.64	84%	-0.12
Overall Physician Productivity (excludes Other Specialist Physicians)	4,735.24	3,976.28	3,771.40	3,838.76	3,858.98	2,894.88	3,514.00	4,150.28	90%	-0.05
NP/PA/CNM Productivity	2,588.98	3,686.82	2,931.03	3,088.08	3,021.78	2,256.15	2,823.29	3,383.05	38%	-0.09
NP Productivity	2,595.79	3,520.15	2,865.35	3,049.11	2,961.62	2,196.30	2,780.67	3,407.96	41%	-0.13
PA Productivity	2,582.50	4,009.90	3,162.43	3,229.57	3,295.79	2,303.16	2,957.25	3,623.57	35%	0.18
CNM Productivity	2,600.00	2,923.83	2,496.04	2,475.37	2,464.58	1,865.29	2,651.38	3,422.16	48%	-0.32
Medical Team Productivity	4,710.56	4,764.77	4,257.85	4,416.03	4,338.28	3,528.29	4,132.54	4,789.81	73%	-0.07
Medical Team Productivity Ratio	1.18	1.12	1.00	1.03	1.03	0.81	0.95	1.10	84%	-0.05
Medical Patients per Provider FTE	1,171.62	1,135.08	1,086.24	1,101.37	1,107.09	867.88	1,073.82	1,305.38	62%	-0.07

'-' - Data Cannot be Calculated.

* Starting reporting year 2008, the definition of large and small health centers is revised in UDS from 'Total Medical Patients' to 'Total Patients'. A large health center is categorized by serving 10,000 patients or more while a small health center is categorized by serving less than 10,000 patients.

n = Number of overall grantees based on report criteria. The n for every column will vary from overall total.

This version of the UDS Feedback Report will be replaced by the UDS Health Center Performance Comparison Report starting reporting year 2010

Case Study

UDS Feedback Comparison Report - 2009
Grantee - Universal

	Grantee	Averages				National Percentiles			Grantee Percentile	Grantee Trend 2007 to 2009
		ST n = 118	National n = 1131	Rural n = 594	Large* n = 606	25th	Median	75th		
STAFFING RATIOS AND PRODUCTIVITY										
Dental Productivity And Patient Panel Size										
Dentist Productivity	2,543.13	3,329.56	2,725.56	2,763.69	2,793.83	2,029.38	2,516.85	3,083.14	51%	-0.10
Dental Hygienist Productivity	1,590.98	1,407.98	1,352.09	1,246.39	1,391.06	878.26	1,318.70	1,743.42	67%	0.02
Dental Team Productivity	2,645.27	3,305.41	2,722.03	2,712.53	2,791.97	2,034.91	2,555.50	3,088.89	55%	-0.08
Dental Patients per Provider FTE	931.35	1,118.43	956.17	921.63	983.99	711.24	919.28	1,207.38	52%	0.04
Mental Health Productivity And Patient Panel Size										
Case Manager Productivity	1,100.20	842.42	839.24	907.24	822.92	220.82	608.33	1,270.67	71%	60.12
Education Specialist Productivity	1,460.74	722.68	758.01	1,079.69	770.73	144.05	509.06	1,188.91	83%	-0.12
Psychiatrist Productivity	2,248.89	1,518.18	2,528.26	3,126.38	2,642.49	1,269.00	1,947.22	2,987.12	59%	0.14
Other Licensed Mental Health Providers Productivity	-	1,003.12	953.46	938.96	947.72	561.43	847.21	1,284.35	0%	-1.00
Other Mental Health Staff Productivity	-	574.50	679.21	640.86	695.60	79.25	527.52	1,032.76	0%	-
Licensed Mental Health Team Productivity	1,856.95	1,211.96	1,169.88	1,234.33	1,204.09	643.84	973.97	1,311.11	90%	0.23
Mental Health Patients per Provider FTE	504.95	194.12	205.59	217.38	212.56	129.30	221.74	363.32	84%	0.49

.- Data Cannot be Calculated.

* Starting reporting year 2008, the definition of large and small health centers is revised in UDS from 'Total Medical Patients' to 'Total Patients'. A large health center is categorized by serving 10,000 patients or more while a small health center is categorized by serving less than 10,000 patients.

n = Number of overall grantees based on report criteria. The n for every column will vary from overall total.

This version of the UDS Feedback Report will be replaced by the UDS Health Center Performance Comparison Report starting reporting year 2010

UDS Feedback Comparison Report - 2009
Grantee - Universal

	Grantee	Averages				National Percentiles			Grantee Percentile	Grantee Trend 2007 to 2009
		ST n = 118	National n = 1131	Rural n = 594	Large* n = 606	25th	Median	75th		
UTILIZATION RATES										
Medical Visits per Medical Patient	3.65	3.41	3.16	3.19	3.19	2.61	3.05	3.46	83%	0.01
Dental Visits per Dental Patient	2.45	2.82	2.44	2.48	2.45	1.90	2.29	2.69	61%	-0.10
Mental Health Visits Per MH Patient	3.68	4.90	4.96	4.96	4.92	2.47	3.68	5.57	50%	-0.18
Substance Abuse Visits Per Substance Abuse Patient	-	12.54	8.82	7.19	8.37	2.44	5.41	11.90	-	-
Enabling Visits per Enabling Patient	3.49	2.92	2.80	2.76	2.73	1.56	2.35	3.68	73%	0.36

'-' - Data Cannot be Calculated.

* Starting reporting year 2008, the definition of large and small health centers is revised in UDS from 'Total Medical Patients' to 'Total Patients'. A large health center is categorized by serving 10,000 patients or more while a small health center is categorized by serving less than 10,000 patients.

n = Number of overall grantees based on report criteria. The n for every column will vary from overall total.

This version of the UDS Feedback Report will be replaced by the UDS Health Center Performance Comparison Report starting reporting year 2010.

Case Study

**UDS Feedback Comparison Report - 2009
Grantee - Universal**

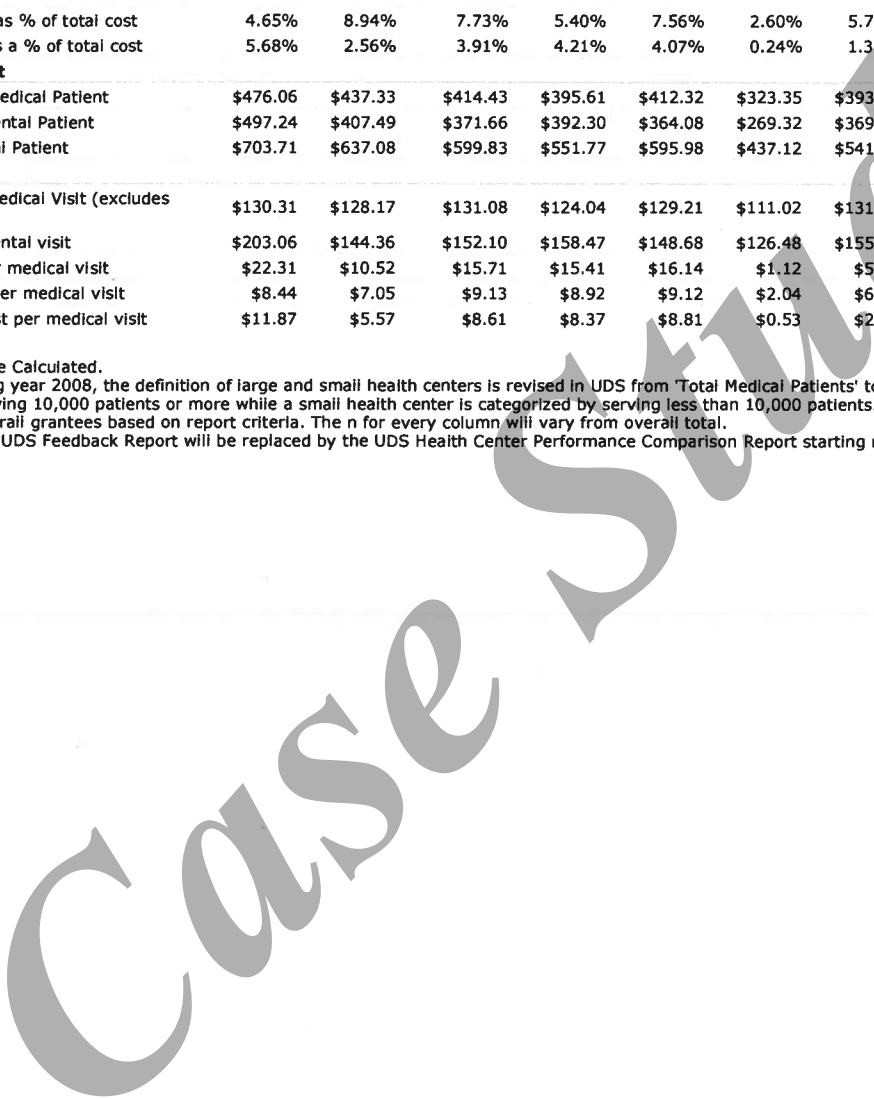
Grantee	Averages				National Percentiles			Grantee Percentile	Grantee Trend 2007 to 2009	
	ST n = 118	National n = 1131	Rural n = 594	Large* n = 606	25th	Median	75th			
COSTS										
Costs By Cost Center										
Administration % of Total Cost	21.20%	23.21%	24.86%	24.96%	24.40%	21.97%	26.96%	32.07%	22%	46.29%
Facility % of Total Cost	8.71%	6.53%	7.33%	7.05%	7.33%	4.96%	6.91%	9.36%	69%	5.38%
Medical (loaded) as % of total cost	66.37%	62.04%	63.71%	66.95%	63.95%	56.73%	67.15%	78.18%	48%	7.13%
Dental (loaded) as % of total cost	9.35%	10.53%	11.36%	12.33%	11.22%	1.00%	9.89%	18.72%	48%	4.35%
Pharmacy (loaded) as % of total cost	10.67%	4.83%	7.14%	7.76%	7.46%	0.56%	2.50%	7.86%	82%	-18.77%
Lab/X-ray (loaded) as % of total cost	4.04%	3.23%	4.15%	4.49%	4.22%	0.85%	2.93%	6.00%	59%	-0.19%
Mental/Addictive (loaded) as % of total cost	3.74%	4.78%	5.24%	4.34%	4.91%	0.00%	2.07%	6.14%	63%	-12.81%
Enabling (loaded) as % of total cost	4.65%	8.94%	7.73%	5.40%	7.56%	2.60%	5.79%	10.59%	41%	43.39%
Pharmaceuticals as a % of total cost	5.68%	2.56%	3.91%	4.21%	4.07%	0.24%	1.32%	3.55%	84%	-22.58%
Costs Per Patient										
Medical Cost per Medical Patient	\$476.06	\$437.33	\$414.43	\$395.61	\$412.32	\$323.35	\$393.16	\$507.20	69%	\$0.07
Dental Cost per Dental Patient	\$497.24	\$407.49	\$371.66	\$392.30	\$364.08	\$269.32	\$369.23	\$485.12	77%	-\$0.10
Total Cost per Total Patient	\$703.71	\$637.08	\$599.83	\$551.77	\$595.98	\$437.12	\$541.41	\$705.18	75%	\$0.00
Costs Per Visit										
Medical cost per medical Visit (excludes lab and x-ray)	\$130.31	\$128.17	\$131.08	\$124.04	\$129.21	\$111.02	\$131.95	\$161.46	47%	\$0.06
Dental Cost per Dental visit	\$203.06	\$144.36	\$152.10	\$158.47	\$148.68	\$126.48	\$155.33	\$199.22	76%	-\$0.01
Pharmacy Cost per medical visit	\$22.31	\$10.52	\$15.71	\$15.41	\$16.14	\$1.12	\$5.56	\$17.42	80%	-\$0.20
Lab & X-ray Cost per medical visit	\$8.44	\$7.05	\$9.13	\$8.92	\$9.12	\$2.04	\$6.21	\$12.87	59%	-\$0.02
Pharmaceutical cost per medical visit	\$11.87	\$5.57	\$8.61	\$8.37	\$8.81	\$0.53	\$2.92	\$8.09	82%	-\$0.24

'-' - Data Cannot be Calculated.

* Starting reporting year 2008, the definition of large and small health centers is revised in UDS from 'Total Medical Patients' to 'Total Patients'. A large health center is categorized by serving 10,000 patients or more while a small health center is categorized by serving less than 10,000 patients.

n = Number of overall grantees based on report criteria. The n for every column will vary from overall total.

This version of the UDS Feedback Report will be replaced by the UDS Health Center Performance Comparison Report starting reporting year 2010



**UDS Feedback Comparison Report - 2009
Grantee - Universal**

Grantee	Averages				National Percentiles			Grantee Percentile	Grantee Trend 2007 to 2009	
	ST n = 118	National n = 1131	Rural n = 594	Large* n = 606	25th	Median	75th			
MANAGED CARE										
Average Capitated Member Month Revenue										
Medicaid PMPM	\$8.25	\$19.31	\$23.87	\$26.44	\$23.76	\$13.31	\$19.42	\$27.10	10%	-\$0.73
Medicare PMPM	-	\$99.04	\$60.90	\$48.82	\$58.58	\$22.32	\$38.59	\$72.25	-	-
Other Public PMPM	-	\$17.94	\$26.27	\$27.90	\$26.33	\$11.49	\$18.25	\$27.62	-	-
Private Insurance PMPM	-	\$29.02	\$29.22	\$32.25	\$29.20	\$9.56	\$15.21	\$29.54	-	-

'-' - Data Cannot be Calculated.

* Starting reporting year 2008, the definition of large and small health centers is revised in UDS from 'Total Medical Patients' to 'Total Patients'. A large health center is categorized by serving 10,000 patients or more while a small health center is categorized by serving less than 10,000 patients.

n = Number of overall grantees based on report criteria. The n for every column will vary from overall total.

This version of the UDS Feedback Report will be replaced by the UDS Health Center Performance Comparison Report starting reporting year 2010

Case Study

**UDS Feedback Comparison Report - 2009
Grantee - Universal**

	Grantee	Averages				National Percentiles			Grantee Percentile	Grantee Trend 2007 to 2009
		ST n = 118	National n = 1131	Rural n = 594	Large* n = 606	25th	Median	75th		
CHARGES, COLLECTIONS AND ADJUSTMENTS										
Income By Source										
% Income from Patient Service	72.40%	58.82%	59.25%	63.26%	61.72%	37.43%	53.34%	67.08%	85%	7.59%
% Income from BPHC	15.11%	12.53%	16.93%	19.39%	15.56%	12.66%	20.51%	33.47%	33%	-8.32%
% Income from other sources	12.49%	28.65%	23.81%	17.35%	22.72%	11.10%	20.01%	33.39%	29%	-23.03%
Managed Care Participation										
% Non-Managed Care Charges	69.81%	77.41%	76.50%	83.48%	75.13%	69.94%	91.32%	100.00%	24%	-23.98%
% Capitated Managed Care Charges	20.13%	14.59%	9.33%	5.77%	9.97%	0.00%	0.00%	4.94%	89%	292.50%
% Fee-for-Service Managed Care Charges	10.06%	8.00%	14.17%	10.75%	14.91%	0.00%	1.71%	18.45%	64%	230.40%
Other Ratios										
Average Charge per Unduplicated Patient	\$658.39	\$581.77	\$617.55	\$560.16	\$630.97	\$385.76	\$498.88	\$640.92	77%	\$0.06
Average Charge per Billable Visit ¹	\$171.45	\$163.92	\$183.03	\$165.87	\$185.49	\$128.72	\$154.67	\$187.54	64%	\$0.04
Ratio of Charges to Reimbursable Costs ²	103.79%	112.58%	118.88%	111.48%	121.95%	85.41%	104.01%	123.95%	49%	3.58%
Average 330 Grant \$ per Medical Patient	\$108.81	\$93.51	\$120.01	\$125.75	\$109.12	\$86.90	\$136.70	\$211.66	36%	-\$0.14
Ratio of Donations to Total Costs	2.99%	2.51%	3.23%	3.26%	3.04%	0.00%	0.55%	4.28%	69%	-0.71%

'-' - Data Cannot be Calculated.

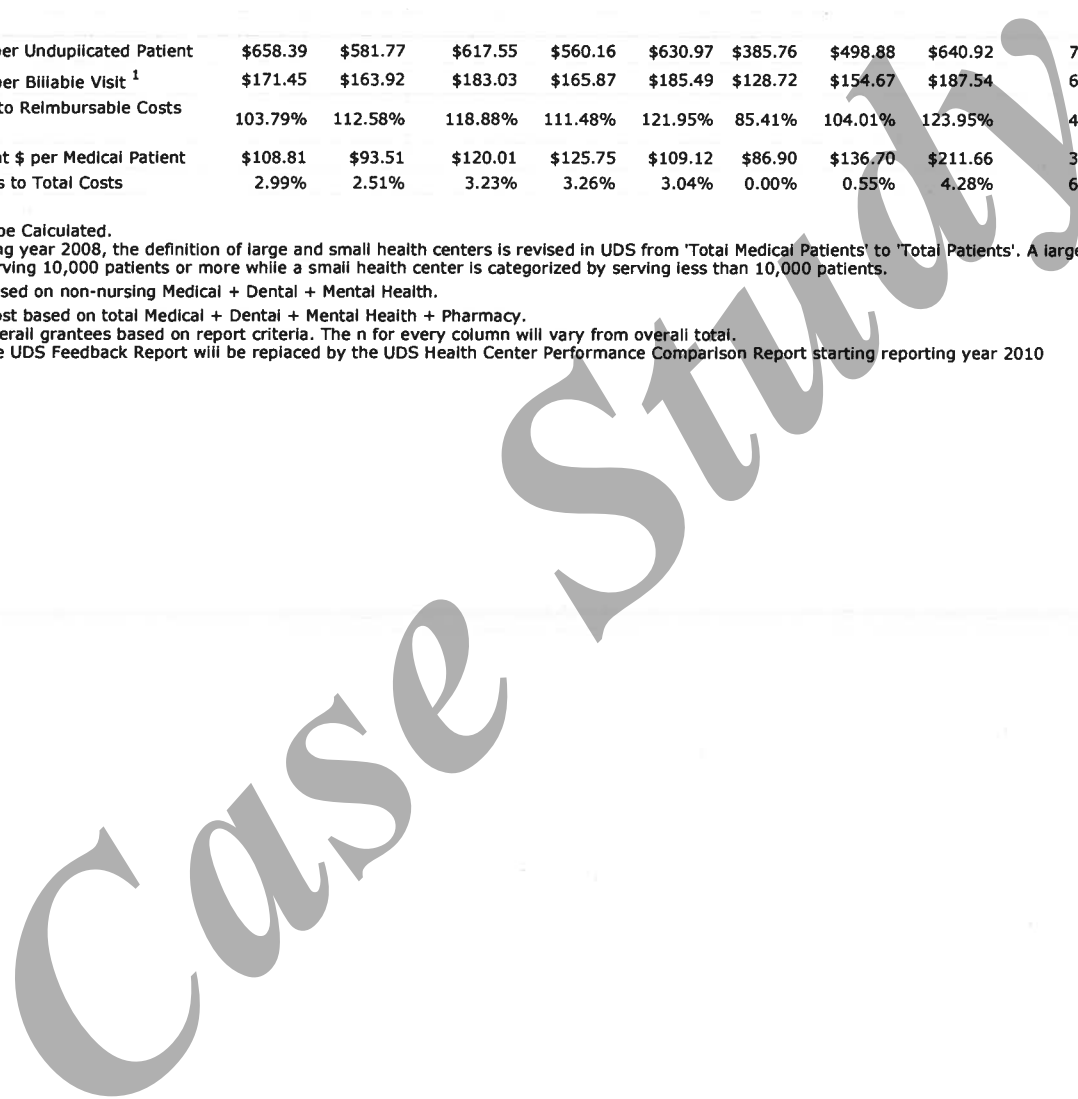
* Starting reporting year 2008, the definition of large and small health centers is revised in UDS from 'Total Medical Patients' to 'Total Patients'. A large health center is categorized by serving 10,000 patients or more while a small health center is categorized by serving less than 10,000 patients.

¹ Billable visits based on non-nursing Medical + Dental + Mental Health.

² Reimbursable cost based on total Medical + Dental + Mental Health + Pharmacy.

n = Number of overall grantees based on report criteria. The n for every column will vary from overall total.

This version of the UDS Feedback Report will be replaced by the UDS Health Center Performance Comparison Report starting reporting year 2010



**UDS Feedback Comparison Report - 2009
Grantee - Universal**

	Grantee	Averages				National Percentiles			Grantee Percentile	Grantee Trend 2007 to 2009
		ST n = 118	National n = 1131	Rural n = 594	Large* n = 606	25th	Median	75th		
CHARGES, COLLECTIONS AND ADJUSTMENTS										
Collection Rate										
% Medicaid Charges Collected	101.50%	87.17%	80.51%	87.97%	80.28%	66.27%	86.09%	105.77%	71%	-4.07%
% Medicare Charges Collected	84.04%	78.40%	66.11%	69.87%	65.76%	50.92%	69.28%	86.72%	72%	-16.92%
% Other Public Charges Collected	15.54%	60.57%	60.62%	65.05%	60.68%	39.05%	54.35%	70.88%	4%	-68.50%
% Private Insurance Charges Collected	46.30%	59.05%	57.42%	61.39%	56.70%	41.11%	55.40%	69.42%	33%	-2.82%
% Self Pay Charges Collected	17.89%	20.51%	21.09%	28.15%	21.16%	13.60%	22.39%	34.31%	37%	-55.63%
% Overall Charges Collected	72.96%	64.67%	58.63%	63.80%	59.21%	43.93%	58.08%	71.33%	78%	-4.01%
% Collections from Retroactive Payments	9.50%	11.43%	14.53%	11.09%	15.19%	0.00%	2.09%	17.33%	65%	-
Adjustments										
Sliding Discounts as % of self pay charges	69.67%	65.88%	65.16%	59.14%	65.64%	47.31%	62.49%	75.59%	64%	27.56%
Bad Debt as % of self pay charges	8.71%	6.53%	9.71%	8.59%	9.65%	1.62%	5.85%	13.04%	62%	56.85%
Allowances as % of insured charges	-0.10%	13.50%	22.58%	19.04%	22.77%	5.65%	18.65%	30.51%	15%	-101.46%
Indigent Care Income as % of self pay charges	1.90%	19.17%	12.43%	8.87%	11.60%	0.00%	0.00%	7.99%	63%	-
Surplus/Deficit as % Total Cost ³	-5.71%	0.39%	1.86%	2.39%	1.57%	-2.91%	2.57%	8.81%	17%	-42985.94%

'-' - Data Cannot be Calculated.

* Starting reporting year 2008, the definition of large and small health centers is revised in UDS from 'Total Medical Patients' to 'Total Patients'. A large health center is categorized by serving 10,000 patients or more while a small health center is categorized by serving less than 10,000 patients.

³ Compares accrued cost to cash income

n = Number of overall grantees based on report criteria. The n for every column will vary from overall total.

This version of the UDS Feedback Report will be replaced by the UDS Health Center Performance Comparison Report starting reporting year 2010



UDS Feedback Comparison Report - 2009
Grantee - Universal

	Grantee	Averages				National Percentiles			Grantee Percentile	Grantee Trend 2007 to 2009
		ST n = 118	National n = 1131	Rural n = 594	Large* n = 606	25th	Median	75th		
CHARGES, COLLECTIONS AND ADJUSTMENTS										
Payor Mix (% Of Charges)										
% patient charges from Medicaid	55.14%	50.24%	45.63%	40.05%	47.29%	21.48%	35.49%	52.63%	79%	31.62%
% patient charges from Medicare	10.95%	6.67%	8.80%	11.71%	8.56%	3.95%	7.27%	13.46%	69%	-3.14%
% patient charges from Other Public	3.41%	11.71%	4.75%	3.38%	4.90%	0.00%	0.53%	3.51%	74%	-54.79%
% patient charges from Private Insurance	6.36%	5.49%	12.61%	16.73%	12.21%	4.68%	10.05%	20.05%	32%	-33.91%
% patient charges from Self Pay	24.14%	25.89%	28.20%	28.13%	27.04%	20.10%	31.15%	47.98%	34%	-18.56%

'-' - Data Cannot be Calculated.

* Starting reporting year 2008, the definition of large and small health centers is revised in UDS from 'Total Medical Patients' to 'Total Patients'. A large health center is categorized by serving 10,000 patients or more while a small health center is categorized by serving less than 10,000 patients.

n = Number of overall grantees based on report criteria. The n for every column will vary from overall total.

This version of the UDS Feedback Report will be replaced by the UDS Health Center Performance Comparison Report starting reporting year 2010

Case Study