



“Implementing an Enabling Services Data Collection Model to Improve Quality and Eliminate Disparities”

Tuesday April 14th, 9am – 5pm
Best Western Great Northern Hotel
Helena, Montana

In collaboration with Health Outreach Partners, National Health Care for the Homeless, AAPCHO has designed a training program to increase health’s center capacity to implement AAPCHO’s standardized enabling services (ES) data collection protocol.

Enabling services are non-clinical services that support the delivery of basic health services and facilitate access to comprehensive patient care as well as social services. Some examples include benefit counseling or eligibility assistance, case management, interpretation and transportation. They are key components of the patient-centered medical home (PCMH) because they represent the gateways that increase access to care and address the varied social determinants of health (SDoH) of federally qualified health centers’ patients, including low income, lack of health insurance, transportation and language barriers, among others. ES position FQHCs to meet PCMH’s criteria to enhance access and continuity, identify and manage patient populations, plan and manage care, provide self-care and community support, track and coordinate care, and measure and improve performance.

Despite the importance of enabling services, the lack of data makes it difficult for health centers to demonstrate to payers and policymakers their value. To address this issue, AAPCHO developed a nationally-recognized and standardized model for collecting and analyzing ES data that has demonstrated the positive impact of ES on access and outcomes. The capacity to systematically track and evaluate ES is an important tool for health centers to advocate for sustainable funding, improve quality of care, and demonstrate the integral nature of ES as part of a Patient Centered Medical Home

Part 1 - Importance of enabling services (ES) data collection and AAPCHO’s data collection protocol.

Part 2 – Implementation of an ES data collection project

Part 3 – ES data analysis and dissemination

Who should attend: Staff who provide ES, those who supervise ES staff, quality improvement (QI) staff and HIT staff.
Open to all health centers.

Presenters: June Kim, AAPCHO; Kristen Stoimenoff, Health Outreach Partners, Tuyen Tran, AAPCHO

Cost: There is no cost to attend.

Register now at www.mtpca.org