| | National | 2020 | | | | |
|--|-----------------------|-------------|---------|---------|---------|---------|
| | Benchmarks (ACS 2015- | 2020 UDS | | | | |
| Patient Profile Indicators | • | Nation | AK | AL | AR | AS |
| % Uninsured | · · · | 21.82% | 18.02% | 38.49% | 19.48% | 0.00% |
| % Medicaid/CHIP/Other Public | | 47.22% | 34.96% | 29.67% | 34.70% | 100.00% |
| % Low income (at or below <200% FPG) | | 90.62% | 81.99% | 96.12% | 86.32% | 100.00% |
| % Racial and/or ethnic minority | | 62.24% | 57.01% | 62.07% | 38.57% | 99.72% |
| % Hispanic or Latino/a | | 36.78% | 5.06% | 9.71% | 15.03% | 0.00% |
| % Best served in another language | | 24.37% | 3.70% | 7.20% | 10.41% | 12.95% |
| % Experiencing homelessness | | 4.50% | 4.22% | 3.76% | 3.10% | 0.00% |
| % Experiencing nomelessness % Agricultural | | 3.42% | 0.15% | 1.61% | 0.70% | 0.00% |
| % Served at a Health Center Located In or | V1.076 | 18.14% | 12.86% | 21.09% | 12.52% | 0.00% |
| Immediately Accessible to Public Housing | | 10.1470 | 12.0070 | 21.03/0 | 12.5270 | 0.0070 |
| % School-based | | 2.30% | 0.07% | 2.01% | 4.82% | 0.00% |
| % Veterans | 7.3% | 1.32% | 3.46% | 1.38% | 1.50% | 0.00% |
| | National | 2020 | | | | |
| | Benchmarks | UDS | | | | |
| Quality of Care Indicators | (HP 2030) | Nation | AK | AL | AR | AS |
| % Total patients receiving medical services | | 85.79% | 89.12% | 90.21% | 94.50% | 100.00% |
| % Total patients receiving dental services | | 18.03% | 28.28% | 11.42% | 10.05% | 27.84% |
| Average medical visits/medical patient | | 3.10 | 3.15 | 2.79 | 2.91 | 1.33 |
| (excl.nurses) | | 44.500/ | 0.570/ | 46.070/ | 12.040/ | 0.000/ |
| % Medical Visits that Include MH Treatment | | 11.59% | 9.57% | 16.07% | 13.84% | 0.00% |
| % Medical Visits that Include SUD Treatment | | 4.68% | 5.48% | 5.80% | 3.05% | 0.00% |
| % Mental Health Visits that Include SUD | | 1.97% | 4.98% | 0.56% | 0.54% | 0.00% |
| Treatment % Early access to prenatal care | | 73.48% | 78.25% | 66.78% | 60.45% | 41.05% |
| % Low birth weight | | 8.18% | 6.45% | 11.61% | 9.13% | 7.45% |
| % Childhood immunizations | | 40.42% | 45.40% | 23.61% | 35.15% | 67.57% |
| % Weight assessment and counseling for | | | | | | |
| children and adolescents | | 65.13% | 37.36% | 67.89% | 67.99% | 10.10% |
| % Adult weight screening and follow-up | | 65.72% | 50.85% | 71.71% | 79.92% | 21.46% |
| % Tobacco use screening and cessation services | | 83.43% | 76.99% | 80.38% | 91.51% | 2.62% |
| % Depression screening and follow-up | | 64.21% | 68.83% | 63.28% | 60.12% | 0.72% |
| % Depression remission at 12 months | | 13.46% | 16.47% | 18.77% | 13.60% | 23.81% |
| % Cervical cancer screening | 84% | 51.00% | 47.68% | 35.72% | 33.72% | 2.15% |
| % Breast cancer screening | | 45.34% | 37.20% | 31.08% | 39.80% | 3.83% |
| % Colorectal cancer screening | | 40.09% | 41.64% | 25.31% | 32.92% | 0.00% |
| % HIV linkage to care | 55,5 | 81.41% | 75.00% | 73.24% | 76.67% | 0.00% |
| % HIV screening | | 32.29% | 27.63% | 24.39% | 18.83% | 0.00% |
| % Statin therapy received | | 71.92% | 68.66% | 76.61% | 73.24% | 41.43% |
| % Controlled hypertension | | 57.98% | 52.55% | 47.29% | 56.22% | 38.59% |
| % Uncontrolled diabetes | | 35.60% | 33.21% | 38.54% | 34.25% | 66.48% |
| % Dental sealants | 43% | 48.68% | 61.66% | 35.74% | 50.61% | 21.95% |

| | 2020 | | | | |
|--|-----------|-------------|-----------|-----------|-----------|
| Service Delivery Indicators | UDS | AK | AL | AR | AS |
| % growth in total patients | -4.18% | -8.58% | -15.33% | 13.38% | -35.14% |
| Non-clinical/facility/service support FTEs as % of | | | | | |
| total FTEs | 35.21% | 38.36% | 34.96% | 35.10% | 37.61% |
| Medical cost per medical patient | \$ 703.69 | \$ 1,992.87 | \$579.61 | \$ 595.30 | \$ 247.99 |
| Medical cost per medical visit | \$ 227.25 | \$ 633.17 | \$ 207.65 | \$ 204.80 | \$ 186.33 |
| Dental cost per dental patient | \$ 655.21 | \$ 1,272.65 | \$ 489.69 | \$ 626.48 | \$ 253.25 |
| Dental cost per dental visit | \$ 298.20 | \$ 549.55 | \$ 267.46 | \$ 281.90 | \$ 253.25 |
| 330 Grant Funds per Patient | \$ 165.59 | \$ 719.68 | \$ 287.25 | \$ 192.49 | \$ 247.00 |
| Net Collection Rate | 0.97 | 0.90 | 0.97 | 0.97 | 0.99 |

| | National | | | | | |
|--|-------------|---------|---------|---------|--------|---------|
| | Benchmarks | 2020 | | | | |
| | (ACS 2015- | UDS | | | | |
| Patient Profile Indicators | 2019, etc.) | Nation | AZ | CA | со | СТ |
| % Uninsured | 9.0% | 21.82% | 15.96% | 19.40% | 21.86% | 17.69% |
| % Medicaid/CHIP/Other Public | 21.0% | 47.22% | 47.24% | 63.65% | 50.91% | 59.16% |
| % Low income (at or below <200% FPG) | 30.9% | 90.62% | 87.65% | 94.73% | 90.67% | 92.08% |
| % Racial and/or ethnic minority | | 62.24% | 62.81% | 78.84% | 64.68% | 77.54% |
| · · · · · · · · · · · · · · · · · · · | 39.3% | | 49.04% | | 51.07% | |
| % Hispanic or Latino/a | 18.0% | 36.78% | | 62.38% | | 52.40% |
| % Best served in another language | 8.4% | 24.37% | 22.24% | 36.96% | 27.64% | 29.56% |
| % Experiencing homelessness | 0.20% | 4.50% | 4.51% | 6.39% | 4.43% | 3.25% |
| % Agricultural | <1.0% | 3.42% | 1.41% | 10.61% | 2.05% | 0.47% |
| % Served at a Health Center Located In or Immediately Accessible to Public Housing | | 18.14% | 21.74% | 7.32% | 6.27% | 31.22% |
| % School-based | | 2.30% | 0.77% | 1.77% | 3.22% | 6.39% |
| % Veterans | 7.3% | 1.32% | 1.90% | 0.69% | 1.31% | 0.60% |
| 70 1 - C.C. C. C | National | 2020 | 1.5070 | 0.0370 | 1.5170 | 0.0070 |
| | Benchmarks | UDS | | | | |
| Quality of Care Indicators | (HP 2030) | Nation | AZ | CA | со | СТ |
| % Total patients receiving medical services | (HF 2030) | 85.79% | 89.98% | 86.73% | 91.31% | 85.42% |
| % Total patients receiving medical services % Total patients receiving dental services | | 18.03% | 13.98% | 19.23% | 21.26% | 15.93% |
| Average medical visits/medical patient | | 3.10 | 3.00 | 3.76 | 3.09 | 3.28 |
| (excl.nurses) | | 3.10 | 3.00 | 3.70 | 3.03 | 5.20 |
| % Medical Visits that Include MH Treatment | | 11.59% | 10.83% | 9.62% | 11.19% | 9.89% |
| % Medical Visits that Include SUD Treatment | | 4.68% | 3.47% | 3.01% | 4.49% | 5.33% |
| % Mental Health Visits that Include SUD | | 1.97% | 3.29% | 1.22% | 1.22% | 11.26% |
| Treatment | | | | _ | | |
| % Early access to prenatal care | 81% | 73.48% | 74.61% | 76.71% | 80.05% | 75.84% |
| % Low birth weight | | 8.18% | 6.58% | 6.77% | 9.32% | 8.73% |
| % Childhood immunizations | | 40.42% | 41.60% | 40.07% | 46.82% | 68.12% |
| % Weight assessment and counseling for children and adolescents | | 65.13% | 71.02% | 59.85% | 63.43% | 76.27% |
| % Adult weight screening and follow-up | | 65.72% | 69.17% | 61.27% | 57.70% | 62.39% |
| % Tobacco use screening and cessation services | | 03.72/0 | 09.17/6 | 01.27/0 | 37.70% | 02.3970 |
| 70 Tobacco use serverning and dessation services | | 83.43% | 85.78% | 84.49% | 86.76% | 88.67% |
| % Depression screening and follow-up | 14% | 64.21% | 75.50% | 59.34% | 62.58% | 67.49% |
| % Depression remission at 12 months | | 13.46% | 4.90% | 11.27% | 6.04% | 18.05% |
| % Cervical cancer screening | 84% | 51.00% | 47.57% | 52.48% | 52.59% | 53.50% |
| % Breast cancer screening | 77% | 45.34% | 52.83% | 46.55% | 42.87% | 52.35% |
| % Colorectal cancer screening | 74% | 40.09% | 39.64% | 37.14% | 36.98% | 47.66% |
| % HIV linkage to care | 95% | 81.41% | 84.09% | 80.89% | 95.65% | 84.85% |
| % HIV screening | | 32.29% | 30.77% | 37.89% | 33.08% | 56.10% |
| % Statin therapy received | | 71.92% | 71.71% | 69.01% | 74.40% | 77.22% |
| % Controlled hypertension | 61% | 57.98% | 53.63% | 56.42% | 59.72% | 56.33% |
| % Uncontrolled diabetes | 12% | 35.60% | 37.33% | 37.01% | 40.86% | 36.48% |
| % Dental sealants | 43% | 48.68% | 71.16% | 44.13% | 46.54% | 50.11% |

| | 2020 | | | | |
|--|-----------|-----------|-----------|-----------|-----------|
| Service Delivery Indicators | UDS | AZ | CA | СО | СТ |
| % growth in total patients | -4.18% | -0.44% | -3.27% | -2.97% | -5.59% |
| Non-clinical/facility/service support FTEs as % of | | | | | |
| total FTEs | 35.21% | 33.76% | 35.58% | 30.61% | 33.63% |
| Medical cost per medical patient | \$ 703.69 | \$ 697.57 | \$ 870.85 | \$ 664.62 | \$ 785.19 |
| Medical cost per medical visit | \$ 227.25 | \$ 232.32 | \$ 231.61 | \$ 215.20 | \$ 239.29 |
| Dental cost per dental patient | \$ 655.21 | \$ 657.65 | \$ 749.66 | \$ 614.70 | \$ 744.50 |
| Dental cost per dental visit | \$ 298.20 | \$ 359.99 | \$ 285.48 | \$ 296.42 | \$ 380.78 |
| 330 Grant Funds per Patient | \$ 165.59 | \$ 112.73 | \$ 126.67 | \$ 167.60 | \$ 159.39 |
| Net Collection Rate | 0.97 | 1.00 | 0.97 | 0.95 | 0.98 |

| | National | | | | | |
|--|-------------|-----------------|----------------|-----------------|-----------------|-----------------|
| | Benchmarks | 2020 | | | | |
| | (ACS 2015- | UDS | | | | |
| Patient Profile Indicators | 2019, etc.) | Nation | DC | DE | FL | FM |
| % Uninsured | 9.0% | 21.82% | 15.65% | 30.71% | 32.30% | 68.14% |
| % Medicaid/CHIP/Other Public | 21.0% | 47.22% | 64.89% | 34.29% | 38.44% | 5.12% |
| % Low income (at or below <200% FPG) | 30.9% | 90.62% | 89.26% | 98.28% | 89.83% | 99.53% |
| % Racial and/or ethnic minority | 39.3% | 62.24% | 94.69% | 78.03% | 67.13% | |
| % Hispanic or Latino/a | 18.0% | 36.78% | 37.82% | 42.36% | 39.60% | 0.00% |
| · | | 24.37% | 36.96% | 39.49% | 24.91% | 44.17% |
| % Best served in another language | 8.4% | | | | | |
| % Experiencing homelessness | 0.20% | 4.50% | 6.10% | 1.74% | 5.02% | 0.00% |
| % Agricultural % Served at a Health Center Located In or | <1.0% | 3.42% 18.14% | 0.04% 8.76% | 1.45% | 2.95% 17.81% | 0.00% |
| Immediately Accessible to Public Housing | | 18.14% | 8.70% | 8.27% | 17.81% | 0.00% |
| % School-based | | 2.30% | 0.30% | 0.52% | 2.80% | 0.00% |
| % Veterans | 7.3% | 1.32% | 0.65% | 1.11% | 0.84% | 0.00% |
| | National | 2020 | | | | |
| | Benchmarks | UDS | | | | |
| Quality of Care Indicators | (HP 2030) | Nation | DC | DE | FL | FM |
| % Total patients receiving medical services | (iii zooo) | 85.79% | 90.75% | 89.92% | 81.49% | 94.79% |
| % Total patients receiving dental services | | 18.03% | 15.19% | 15.45% | 21.18% | 7.57% |
| Average medical visits/medical patient | | 3.10 | 3.54 | 2.63 | 2.76 | 2.13 |
| (excl.nurses) | | | | | | |
| % Medical Visits that Include MH Treatment | | 11.59% | 5.58% | 16.19% | 12.65% | 0.11% |
| % Medical Visits that Include SUD Treatment | | 4.68% | 3.62% | 5.83% | 6.10% | 0.02% |
| % Mental Health Visits that Include SUD | | 1.97% | 1.86% | 0.40% | 1.39% | 0.00% |
| Treatment % Early access to prenatal care | 81% | 72 400/ | 63.32% | E7 700/ | 61.02% | 10 1/10/ |
| % Early access to prenatar care % Low birth weight | | 73.48% 8.18% | 9.67% | 57.79% 7.11% | 8.46% | 18.14% 4.26% |
| % Childhood immunizations | | 40.42% | 57.75% | 46.63% | 39.74% | |
| % Weight assessment and counseling for | | 40.42% | 57.75% | 40.03% | 39.74% | 00.81% |
| children and adolescents | | 65.13% | 70.67% | 73.93% | 80.67% | 80.58% |
| % Adult weight screening and follow-up | | 65.72% | 41.54% | 67.88% | 79.76% | 71.65% |
| % Tobacco use screening and cessation services | | 83.43% | 78.92% | 89.01% | 86.09% | 52.19% |
| % Depression screening and follow-up | 14% | 64.21% | 55.24% | 59.72% | 70.59% | 54.49% |
| % Depression remission at 12 months | | 13.46% | 2.34% | 15.53% | 34.10% | 66.67% |
| % Cervical cancer screening | 84% | 51.00% | 55.42% | 66.98% | 56.96% | 41.36% |
| % Breast cancer screening | 77% | 45.34% | 43.01% | 57.84% | 46.96% | 0.00% |
| % Colorectal cancer screening | 74% | 40.09% | 41.36% | 57.33% | 39.60% | 15.82% |
| % HIV linkage to care | 95% | 81.41% | 81.15% | 100.00% | 89.39% | 0.00% |
| % HIV screening | | 32.29% | 70.44% | 31.96% | 36.68% | 14.69% |
| % Statin therapy received | | 71.92% | 73.20% | 75.49% | 73.44% | 61.56% |
| % Controlled hypertension | 61% | 57.98% | 49.12% | 48.34% | 59.66% | 56.07% |
| % Uncontrolled diabetes | 12% | 35.60% | 44.86% | 46.72% | 35.79% | 56.83% |
| % Dental sealants | 43% | 48.68% | 54.95% | 37.10% | 56.76% | 52.51% |

| | 2020 | | | | |
|--|-----------|-----------|-----------|-----------|-----------|
| Service Delivery Indicators | UDS | DC | DE | FL | FM |
| % growth in total patients | -4.18% | -5.97% | -14.62% | -2.79% | 7.38% |
| Non-clinical/facility/service support FTEs as % of | | | | | |
| total FTEs | 35.21% | 30.80% | 36.28% | 36.96% | 31.18% |
| Medical cost per medical patient | \$ 703.69 | \$ 861.24 | \$ 581.08 | \$ 521.05 | \$ 109.10 |
| Medical cost per medical visit | \$ 227.25 | \$ 243.51 | \$ 221.36 | \$ 189.11 | \$ 51.18 |
| Dental cost per dental patient | \$ 655.21 | \$ 726.88 | \$845.01 | \$ 472.56 | \$ 115.50 |
| Dental cost per dental visit | \$ 298.20 | \$ 328.85 | \$ 446.56 | \$ 225.89 | \$ 77.37 |
| 330 Grant Funds per Patient | \$ 165.59 | \$ 155.33 | \$ 313.94 | \$ 151.37 | \$ 155.83 |
| Net Collection Rate | 0.97 | 0.99 | 0.82 | 0.98 | 0.60 |

| | National | | | | | |
|--|-------------|--------|--------|---------|--------|--------|
| | Benchmarks | 2020 | | | | |
| | (ACS 2015- | UDS | | | | |
| Patient Profile Indicators | 2019, etc.) | Nation | GA | GU | н | IA |
| % Uninsured | 9.0% | 21.82% | 31.11% | 26.23% | 12.22% | 19.00% |
| % Medicaid/CHIP/Other Public | 21.0% | 47.22% | 26.87% | 70.69% | 54.57% | 45.38% |
| % Low income (at or below <200% FPG) | 30.9% | 90.62% | 90.83% | 98.53% | 85.66% | 85.65% |
| % Racial and/or ethnic minority | 39.3% | 62.24% | 65.18% | 99.31% | 79.18% | 43.93% |
| % Hispanic or Latino/a | 18.0% | 36.78% | 15.03% | 1.37% | 9.72% | 23.36% |
| % Best served in another language | 8.4% | 24.37% | 11.10% | 0.39% | 14.93% | 19.47% |
| % Experiencing homelessness | 0.20% | 4.50% | 2.88% | 0.58% | 5.78% | 3.98% |
| % Agricultural | <1.0% | 3.42% | 2.82% | 0.02% | 0.89% | 0.91% |
| % Served at a Health Center Located In or | | 18.14% | 5.09% | 22.29% | 10.40% | 25.62% |
| Immediately Accessible to Public Housing | | | | | | |
| % School-based | | 2.30% | 2.76% | 0.00% | 0.46% | 0.14% |
| % Veterans | 7.3% | 1.32% | 1.22% | 0.44% | 2.19% | 1.26% |
| | National . | 2020 | | | | |
| | Benchmarks | UDS | | | | |
| Quality of Care Indicators | (HP 2030) | Nation | GA | GU | HI | IA |
| % Total patients receiving medical services | | 85.79% | 93.82% | 100.00% | 82.12% | 76.82% |
| % Total patients receiving dental services | | 18.03% | 7.97% | 0.00% | 24.92% | 29.31% |
| Average medical visits/medical patient | | 3.10 | 2.57 | 1.40 | 3.38 | 2.78 |
| (excl.nurses) % Medical Visits that Include MH Treatment | | 11.59% | 13.67% | 1.74% | 11.60% | 11.51% |
| % Medical Visits that Include SUD Treatment | | 4.68% | 5.02% | 1.78% | 5.66% | 5.11% |
| % Mental Health Visits that Include SUD | | 1.97% | 0.57% | 0.00% | 4.38% | 1.83% |
| Treatment | | | | | | |
| % Early access to prenatal care | 81% | 73.48% | 67.70% | 15.61% | 69.00% | 73.36% |
| % Low birth weight | | 8.18% | 11.89% | 9.13% | 8.39% | 8.34% |
| % Childhood immunizations | | 40.42% | 30.00% | 35.71% | 46.31% | 50.00% |
| % Weight assessment and counseling for children and adolescents | | 65.13% | 70.68% | 25.71% | 69.13% | 75.41% |
| % Adult weight screening and follow-up | | 65.72% | 77.89% | 77.14% | 70.09% | 65.98% |
| % Tobacco use screening and cessation services | | 83.43% | 75.52% | 88.57% | 83.66% | 89.16% |
| % Depression screening and follow-up | 14% | 64.21% | 76.47% | 78.57% | 71.85% | 59.42% |
| % Depression remission at 12 months | | 13.46% | 9.06% | 15.38% | 20.77% | 7.57% |
| % Cervical cancer screening | 84% | 51.00% | 43.69% | 65.71% | 52.04% | 53.70% |
| % Breast cancer screening | 77% | 45.34% | 34.30% | 38.57% | 43.74% | 49.47% |
| % Colorectal cancer screening | 74% | 40.09% | 31.14% | 55.71% | 39.76% | 43.50% |
| % HIV linkage to care | 95% | 81.41% | 72.80% | 0.00% | 90.00% | 93.33% |
| % HIV screening | | 32.29% | 23.92% | 40.00% | 22.57% | 25.03% |
| % Statin therapy received | | 71.92% | 71.73% | 71.43% | 70.13% | 79.93% |
| % Controlled hypertension | 61% | 57.98% | 55.54% | 42.86% | 58.35% | 69.50% |
| % Uncontrolled diabetes | 12% | 35.60% | 35.88% | 52.86% | 38.52% | 30.17% |
| % Dental sealants | 43% | 48.68% | 43.25% | 0.00% | 43.98% | 69.01% |

| | 2020 | | | | |
|--|-----------|-----------|-----------|-------------|-----------|
| Service Delivery Indicators | UDS | GA | GU | HI | IA |
| % growth in total patients | -4.18% | 6.03% | -29.77% | -8.63% | 6.33% |
| Non-clinical/facility/service support FTEs as % of | | | | | |
| total FTEs | 35.21% | 33.43% | 40.72% | 35.34% | 31.55% |
| Medical cost per medical patient | \$ 703.69 | \$ 474.74 | \$ 610.28 | \$ 1,010.92 | \$ 598.02 |
| Medical cost per medical visit | \$ 227.25 | \$ 184.67 | \$ 436.74 | \$ 299.06 | \$ 215.48 |
| Dental cost per dental patient | \$ 655.21 | \$ 518.28 | | \$ 755.70 | \$ 521.84 |
| Dental cost per dental visit | \$ 298.20 | \$ 241.77 | | \$ 398.19 | \$ 259.54 |
| 330 Grant Funds per Patient | \$ 165.59 | \$ 187.62 | \$ 263.27 | \$ 213.26 | \$ 154.30 |
| Net Collection Rate | 0.97 | 0.93 | 1.07 | 0.94 | 0.97 |

| | National | | | | | |
|---|-------------|---------|---------|--------|----------|---------|
| | Benchmarks | 2020 | | | | |
| | (ACS 2015- | UDS | | | | |
| Patient Profile Indicators | 2019, etc.) | Nation | ID | IL | IN | KS |
| % Uninsured | 9.0% | 21.82% | 23.19% | 22.90% | 15.80% | 29.07% |
| % Medicaid/CHIP/Other Public | 21.0% | 47.22% | 34.02% | 52.26% | 55.05% | 29.83% |
| % Low income (at or below <200% FPG) | 30.9% | 90.62% | 79.60% | 93.58% | 91.31% | 86.73% |
| % Racial and/or ethnic minority | 39.3% | 62.24% | 32.37% | 73.86% | 51.56% | 39.90% |
| % Hispanic or Latino/a | 18.0% | 36.78% | 25.48% | 39.35% | 19.79% | 24.46% |
| % Best served in another language | 8.4% | 24.37% | 14.52% | 23.66% | 15.43% | 14.27% |
| % Experiencing homelessness | 0.20% | 4.50% | 2.19% | 2.64% | 2.41% | 1.87% |
| % Agricultural | <1.0% | 3.42% | 5.40% | 0.50% | 0.44% | 1.64% |
| % Served at a Health Center Located In or | 121070 | 18.14% | 0.85% | 11.50% | 8.51% | 0.79% |
| Immediately Accessible to Public Housing | | | 0100,1 | | 0.0 0.1 | |
| % School-based | | 2.30% | 0.99% | 2.03% | 2.30% | 10.07% |
| % Veterans | 7.3% | 1.32% | 3.55% | 0.86% | 0.93% | 2.41% |
| | National | 2020 | | | | |
| | Benchmarks | UDS | | | | |
| Quality of Care Indicators | (HP 2030) | Nation | ID | IL | IN | KS |
| % Total patients receiving medical services | | 85.79% | 86.42% | 92.75% | 89.60% | 77.60% |
| % Total patients receiving dental services | | 18.03% | 20.87% | 8.84% | 11.39% | 27.16% |
| Average medical visits/medical patient | | 3.10 | 2.96 | 2.91 | 2.82 | 2.65 |
| (excl.nurses) % Medical Visits that Include MH Treatment | | 44.500/ | 40.540/ | 0.600/ | 4.4.470/ | 42.020/ |
| % Medical Visits that include Min Treatment % Medical Visits that Include SUD Treatment | | 11.59% | 18.51% | 9.69% | 14.47% | 13.92% |
| | | 4.68% | 6.04% | 4.11% | 4.65% | 3.73% |
| % Mental Health Visits that Include SUD Treatment | | 1.97% | 1.85% | 1.38% | 1.29% | 1.17% |
| % Early access to prenatal care | 81% | 73.48% | 80.09% | 77.16% | 71.48% | 69.08% |
| % Low birth weight | | 8.18% | 6.68% | 8.43% | 8.80% | 7.78% |
| % Childhood immunizations | | 40.42% | 40.53% | 34.92% | 34.46% | 43.76% |
| % Weight assessment and counseling for | | | | | | |
| children and adolescents | | 65.13% | 58.18% | 71.68% | 69.85% | 69.84% |
| % Adult weight screening and follow-up | | 65.72% | 60.96% | 67.21% | 73.58% | 68.28% |
| % Tobacco use screening and cessation services | | 83.43% | 83.52% | 82.99% | 86.92% | 86.23% |
| % Depression screening and follow-up | 14% | 64.21% | 68.01% | 70.49% | 60.20% | 71.87% |
| % Depression remission at 12 months | | 13.46% | 6.24% | 12.69% | 5.09% | 4.23% |
| % Cervical cancer screening | 84% | 51.00% | 47.27% | 55.30% | 52.77% | 48.52% |
| % Breast cancer screening | 77% | 45.34% | 45.23% | 39.03% | 45.49% | 40.22% |
| % Colorectal cancer screening | 74% | 40.09% | 42.74% | 37.90% | 41.18% | 33.58% |
| % HIV linkage to care | 95% | 81.41% | 94.44% | 86.24% | 66.67% | 83.33% |
| % HIV screening | | 32.29% | 19.75% | 40.01% | 32.85% | 11.86% |
| % Statin therapy received | | 71.92% | 72.10% | 71.77% | 75.82% | 79.12% |
| % Controlled hypertension | 61% | 57.98% | 61.17% | 55.77% | 57.97% | 63.38% |
| % Uncontrolled diabetes | 12% | 35.60% | 28.52% | 38.50% | 35.76% | 32.57% |
| % Dental sealants | 43% | 48.68% | 53.05% | 46.60% | 47.56% | 73.64% |

| | 2020 | | | | |
|--|-----------|-----------|-----------|-----------|-----------|
| Service Delivery Indicators | UDS | ID | IL | IN | KS |
| % growth in total patients | -4.18% | -3.20% | 1.47% | -7.74% | -2.45% |
| Non-clinical/facility/service support FTEs as % of | | | | | |
| total FTEs | 35.21% | 35.80% | 34.40% | 30.68% | 35.93% |
| Medical cost per medical patient | \$ 703.69 | \$ 774.88 | \$ 558.58 | \$ 628.90 | \$ 563.27 |
| Medical cost per medical visit | \$ 227.25 | \$ 261.56 | \$ 192.09 | \$ 222.72 | \$ 212.75 |
| Dental cost per dental patient | \$ 655.21 | \$ 745.84 | \$ 549.85 | \$ 668.36 | \$ 543.70 |
| Dental cost per dental visit | \$ 298.20 | \$ 313.18 | \$ 313.80 | \$ 341.79 | \$ 281.48 |
| 330 Grant Funds per Patient | \$ 165.59 | \$ 226.88 | \$ 139.60 | \$ 147.76 | \$ 167.51 |
| Net Collection Rate | 0.97 | 1.02 | 0.96 | 1.02 | 0.79 |

| | National | | | | | |
|---|-------------|---------|---------|---------|---------|---------|
| | Benchmarks | 2020 | | | | |
| | (ACS 2015- | UDS | | | | |
| Patient Profile Indicators | 2019, etc.) | Nation | KY | LA | MA | MD |
| % Uninsured | 9.0% | 21.82% | 12.14% | 15.24% | 13.51% | 17.21% |
| % Medicaid/CHIP/Other Public | 21.0% | 47.22% | 42.83% | 57.04% | 45.77% | 48.44% |
| % Low income (at or below <200% FPG) | 30.9% | 90.62% | 81.02% | 93.05% | 86.84% | 87.44% |
| % Racial and/or ethnic minority | 39.3% | 62.24% | 18.85% | 65.56% | 66.62% | 68.03% |
| % Hispanic or Latino/a | 18.0% | 36.78% | 7.12% | 8.63% | 37.18% | 21.44% |
| % Best served in another language | 8.4% | 24.37% | 7.38% | 6.91% | 36.64% | 20.81% |
| % Experiencing homelessness | 0.20% | 4.50% | 4.72% | 5.26% | 4.28% | 3.97% |
| % Agricultural | | 3.42% | 0.36% | 0.81% | 1.23% | 0.37% |
| % Served at a Health Center Located In or | | 18.14% | 9.93% | 18.72% | 55.01% | 8.68% |
| Immediately Accessible to Public Housing | | | | | | |
| % School-based | | 2.30% | 6.03% | 7.12% | 1.22% | 0.63% |
| % Veterans | | 1.32% | 1.93% | 0.70% | 1.10% | 1.34% |
| | National | 2020 | | | | |
| | Benchmarks | UDS | | | | |
| Quality of Care Indicators | (HP 2030) | Nation | KY | LA | MA | MD |
| % Total patients receiving medical services | | 85.79% | 89.48% | 80.39% | 88.44% | 90.84% |
| % Total patients receiving dental services | | 18.03% | 11.64% | 16.22% | 16.48% | 13.52% |
| Average medical visits/medical patient | | 3.10 | 3.22 | 2.66 | 3.45 | 2.91 |
| (excl.nurses) % Medical Visits that Include MH Treatment | | 11 500/ | 12 140/ | 11 050/ | 12 510/ | 10.150/ |
| % Medical Visits that Include SUD Treatment | | 11.59% | 13.14% | 11.85% | 12.51% | 10.15% |
| | | 4.68% | 5.00% | 4.36% | 5.85% | 6.52% |
| % Mental Health Visits that Include SUD Treatment | | 1.97% | 1.67% | 3.40% | 3.18% | 1.26% |
| % Early access to prenatal care | | 73.48% | 73.60% | 59.41% | 82.44% | 71.27% |
| % Low birth weight | | 8.18% | 7.91% | 10.35% | 7.54% | 8.57% |
| % Childhood immunizations | | 40.42% | 41.87% | 36.33% | 54.80% | 42.10% |
| % Weight assessment and counseling for | | | | | | |
| children and adolescents | | 65.13% | 77.12% | 60.95% | 49.64% | 55.40% |
| % Adult weight screening and follow-up | | 65.72% | 75.36% | 67.34% | 54.40% | 60.84% |
| % Tobacco use screening and cessation services | | 83.43% | 83.84% | 80.62% | 81.53% | 80.14% |
| % Depression screening and follow-up | 14% | 64.21% | 74.25% | 64.18% | 42.07% | 67.36% |
| % Depression remission at 12 months | | 13.46% | 16.13% | 28.25% | 10.76% | 7.88% |
| % Cervical cancer screening | 84% | 51.00% | 52.98% | 45.58% | 57.23% | 56.65% |
| % Breast cancer screening | 77% | 45.34% | 49.39% | 41.10% | 55.22% | 57.43% |
| % Colorectal cancer screening | | 40.09% | 43.98% | 37.56% | 49.44% | 44.71% |
| % HIV linkage to care | 95% | 81.41% | 86.27% | 86.38% | 86.44% | 73.97% |
| % HIV screening | | 32.29% | 17.36% | 35.87% | 48.08% | 30.45% |
| % Statin therapy received | | 71.92% | 76.41% | 76.86% | 69.13% | 77.10% |
| % Controlled hypertension | | 57.98% | 65.63% | 52.58% | 52.51% | 57.70% |
| % Uncontrolled diabetes | | 35.60% | 32.89% | 38.97% | 35.94% | 38.07% |
| % Dental sealants | 43% | 48.68% | 52.49% | 65.46% | 39.78% | 42.74% |

| | 2020 | | | | |
|--|-----------|-----------|-----------|-----------|-----------|
| Service Delivery Indicators | UDS | KY | LA | MA | MD |
| % growth in total patients | -4.18% | 3.40% | -4.63% | -6.27% | -9.47% |
| Non-clinical/facility/service support FTEs as % of | | | | | |
| total FTEs | 35.21% | 33.41% | 33.77% | 32.07% | 36.54% |
| Medical cost per medical patient | \$ 703.69 | \$ 583.81 | \$ 599.47 | \$ 856.77 | \$ 769.83 |
| Medical cost per medical visit | \$ 227.25 | \$ 181.29 | \$ 225.42 | \$ 248.24 | \$ 264.65 |
| Dental cost per dental patient | \$ 655.21 | \$ 506.22 | \$ 556.80 | \$ 715.43 | \$ 660.59 |
| Dental cost per dental visit | \$ 298.20 | \$ 254.99 | \$ 336.66 | \$ 295.82 | \$ 265.17 |
| 330 Grant Funds per Patient | \$ 165.59 | \$ 139.84 | \$ 228.68 | \$ 170.73 | \$ 182.74 |
| Net Collection Rate | 0.97 | 0.97 | 0.87 | 0.97 | 0.99 |

| | National | | | | | |
|--|-------------|---------|---------|---------|---------|---------|
| | Benchmarks | 2020 | | | | |
| | (ACS 2015- | UDS | | | | |
| Patient Profile Indicators | 2019, etc.) | Nation | ME | МН | МІ | MN |
| % Uninsured | 9.0% | 21.82% | 12.92% | 100.00% | 11.95% | 27.91% |
| % Medicaid/CHIP/Other Public | 21.0% | 47.22% | 26.04% | 0.00% | 49.80% | 42.35% |
| % Low income (at or below <200% FPG) | 30.9% | 90.62% | 70.76% | 100.00% | 88.73% | 89.73% |
| % Racial and/or ethnic minority | 39.3% | 62.24% | 7.87% | 100.00% | 42.86% | 65.90% |
| % Hispanic or Latino/a | 18.0% | 36.78% | 2.06% | 0.00% | 12.25% | 26.97% |
| % Best served in another language | 8.4% | 24.37% | 3.21% | 100.00% | 8.47% | 29.82% |
| % Experiencing homelessness | 0.20% | 4.50% | 3.16% | 0.00% | 4.43% | 4.95% |
| % Agricultural | <1.0% | 3.42% | 1.04% | 0.00% | 1.64% | 1.08% |
| % Served at a Health Center Located In or | | 18.14% | 5.48% | 0.00% | 58.45% | 16.89% |
| Immediately Accessible to Public Housing | | | | | | |
| % School-based | | 2.30% | 0.57% | 0.00% | 2.25% | 1.61% |
| % Veterans | 7.3% | 1.32% | 5.77% | 0.00% | 2.08% | 1.60% |
| | National | 2020 | | | | |
| | Benchmarks | UDS | | | | |
| Quality of Care Indicators | (HP 2030) | Nation | ME | MH | MI | MN |
| % Total patients receiving medical services | | 85.79% | 83.83% | 88.19% | 79.36% | 75.07% |
| % Total patients receiving dental services | | 18.03% | 20.33% | 26.22% | 25.93% | 26.53% |
| Average medical visits/medical patient | | 3.10 | 3.25 | 3.43 | 2.95 | 2.53 |
| (excl.nurses) % Medical Visits that Include MH Treatment | | 11 500/ | 10.070/ | 0.070/ | 17.050/ | 11 240/ |
| % Medical Visits that include SUD Treatment | | 11.59% | 18.87% | 0.07% | 17.05% | 11.24% |
| | | 4.68% | 7.61% | 0.00% | 7.82% | 5.91% |
| % Mental Health Visits that Include SUD Treatment | | 1.97% | 4.15% | 0.54% | 2.61% | 2.98% |
| % Early access to prenatal care | | 73.48% | 87.95% | 21.06% | 70.51% | 79.68% |
| % Low birth weight | | 8.18% | 9.64% | 7.55% | 9.09% | 7.79% |
| % Childhood immunizations | | 40.42% | 42.96% | 0.00% | 33.68% | 41.32% |
| % Weight assessment and counseling for | | _ | | _ | | |
| children and adolescents | | 65.13% | 58.53% | 65.71% | 59.23% | 47.77% |
| % Adult weight screening and follow-up | | 65.72% | 61.50% | 37.14% | 65.73% | 47.83% |
| % Tobacco use screening and cessation services | | 83.43% | 90.94% | 51.43% | 82.76% | 72.91% |
| % Depression screening and follow-up | | 64.21% | 66.27% | 22.86% | 51.91% | 52.56% |
| % Depression remission at 12 months | | 13.46% | 15.69% | 0.00% | 8.33% | 5.38% |
| % Cervical cancer screening | 84% | 51.00% | 59.33% | 21.43% | 52.49% | 40.27% |
| % Breast cancer screening | 77% | 45.34% | 65.16% | 11.43% | 49.70% | 34.72% |
| % Colorectal cancer screening | 74% | 40.09% | 60.86% | 4.29% | 47.47% | 39.75% |
| % HIV linkage to care | 95% | 81.41% | 72.73% | 0.00% | 77.05% | 79.07% |
| % HIV screening | | 32.29% | 12.36% | 44.29% | 25.39% | 21.43% |
| % Statin therapy received | | 71.92% | 68.79% | 94.44% | 74.54% | 63.67% |
| % Controlled hypertension | 61% | 57.98% | 69.01% | 17.14% | 60.61% | 52.68% |
| % Uncontrolled diabetes | 12% | 35.60% | 21.42% | 87.14% | 36.10% | 36.83% |
| % Dental sealants | 43% | 48.68% | 39.18% | 20.00% | 43.22% | 39.64% |

| | 2020 | | | | |
|--|-----------|-----------|-----------|-----------|-----------|
| Service Delivery Indicators | UDS | ME | MH | MI | MN |
| % growth in total patients | -4.18% | -8.10% | -1.92% | -11.69% | -13.53% |
| Non-clinical/facility/service support FTEs as % of | | | | | |
| total FTEs | 35.21% | 40.41% | 24.58% | 38.21% | 32.83% |
| Medical cost per medical patient | \$ 703.69 | \$824.31 | \$ 212.64 | \$ 717.00 | \$ 755.37 |
| Medical cost per medical visit | \$ 227.25 | \$ 253.50 | \$ 62.08 | \$ 242.65 | \$ 298.20 |
| Dental cost per dental patient | \$ 655.21 | \$ 662.22 | \$ 67.79 | \$ 579.97 | \$ 924.09 |
| Dental cost per dental visit | \$ 298.20 | \$ 317.64 | \$ 53.58 | \$ 281.05 | \$ 454.72 |
| 330 Grant Funds per Patient | \$ 165.59 | \$ 236.58 | \$ 84.73 | \$ 186.53 | \$ 282.99 |
| Net Collection Rate | 0.97 | 0.93 | 0.26 | 0.96 | 1.03 |

| | National | | | | | | |
|--|-------------|---------|---------|---------|---------|---------|---------|
| | Benchmarks | 2020 | | | | | |
| | (ACS 2015- | UDS | | | | | |
| Patient Profile Indicators | 2019, etc.) | Nation | мо | MP | MS | MT | NC |
| % Uninsured | 9.0% | 21.82% | 25.81% | 33.33% | 36.26% | 18.95% | 40.21% |
| % Medicaid/CHIP/Other Public | 21.0% | 47.22% | 41.31% | 36.91% | 24.55% | 34.48% | 20.35% |
| % Low income (at or below <200% FPG) | 30.9% | 90.62% | 93.55% | 100.00% | 93.09% | 76.23% | 89.71% |
| % Racial and/or ethnic minority | 39.3% | 62.24% | 35.80% | 96.32% | 68.56% | 18.32% | 61.66% |
| % Hispanic or Latino/a | 18.0% | 36.78% | 9.24% | 0.39% | 5.90% | 6.66% | 28.05% |
| % Best served in another language | 8.4% | 24.37% | 6.95% | 23.63% | 4.03% | 2.29% | 20.62% |
| % Experiencing homelessness | 0.20% | 4.50% | 2.93% | 0.00% | 3.94% | 3.45% | 2.38% |
| % Agricultural | <1.0% | 3.42% | 0.22% | 0.00% | 0.26% | 2.83% | 4.52% |
| % Served at a Health Center Located In or | | 18.14% | 21.59% | 0.00% | 34.03% | 5.73% | 22.06% |
| Immediately Accessible to Public Housing | | 2 222/ | | | | | |
| % School-based | = | 2.30% | 1.58% | 0.00% | 5.53% | 2.12% | 0.94% |
| % Veterans | 7.3% | 1.32% | 1.87% | 0.53% | 1.03% | 4.57% | 1.24% |
| | National | 2020 | | | | | |
| | Benchmarks | UDS | | | | | |
| Quality of Care Indicators | (HP 2030) | Nation | MO | MP | MS | MT | |
| % Total patients receiving medical services | | 85.79% | 63.76% | 100.00% | 89.85% | 82.20% | 84.50% |
| % Total patients receiving dental services | | 18.03% | 36.20% | 0.00% | 12.43% | 23.40% | 13.73% |
| Average medical visits/medical patient (excl.nurses) | | 3.10 | 2.64 | 2.28 | 2.66 | 2.80 | 2.66 |
| % Medical Visits that Include MH Treatment | | 11.59% | 14.31% | 8.38% | 12.65% | 20.47% | 10.48% |
| % Medical Visits that Include SUD Treatment | | 4.68% | 6.36% | 4.27% | 7.62% | 8.31% | 5.56% |
| % Mental Health Visits that Include SUD | | 1.97% | 5.68% | 0.00% | 0.31% | 2.65% | |
| Treatment | | | | | | | |
| % Early access to prenatal care | 81% | 73.48% | 70.24% | 57.89% | 63.87% | 82.57% | 74.09% |
| % Low birth weight | | 8.18% | 10.63% | 0.00% | 13.75% | 9.09% | |
| % Childhood immunizations | | 40.42% | 26.24% | 15.00% | 41.89% | 28.97% | 42.63% |
| % Weight assessment and counseling for children and adolescents | | 65.13% | 63.11% | 22.54% | 63.05% | 48.50% | 49.52% |
| % Adult weight screening and follow-up | | 65.72% | 78.03% | 66.32% | 78.69% | 59.97% | 54.09% |
| % Tobacco use screening and cessation services | | 03.7270 | 70.0370 | 00.5270 | 70.0370 | 33.3770 | 34.0370 |
| | | 83.43% | 84.02% | 79.85% | 82.47% | 82.12% | |
| % Depression screening and follow-up | 14% | 64.21% | 75.09% | 64.07% | 73.73% | 62.36% | 57.92% |
| % Depression remission at 12 months | | 13.46% | 5.25% | 0.00% | 8.53% | 15.81% | 13.63% |
| % Cervical cancer screening | 84% | 51.00% | 49.59% | 35.69% | 41.59% | 50.41% | 40.25% |
| % Breast cancer screening | 77% | 45.34% | 39.85% | 16.84% | 34.79% | 46.69% | |
| % Colorectal cancer screening | 74% | 40.09% | 36.54% | 20.86% | 34.42% | 44.12% | |
| % HIV linkage to care | 95% | 81.41% | 83.67% | 0.00% | 82.35% | 72.73% | |
| % HIV screening | | 32.29% | 23.53% | 11.43% | 23.16% | 17.80% | 34.00% |
| % Statin therapy received | | 71.92% | 77.71% | 48.48% | 78.62% | 69.57% | |
| % Controlled hypertension | 61% | 57.98% | 58.30% | 35.48% | 54.16% | 57.39% | 58.93% |
| % Uncontrolled diabetes | 12% | 35.60% | 35.01% | 40.60% | 34.59% | 29.96% | |
| % Dental sealants | 43% | 48.68% | 48.91% | 0.00% | 45.75% | 44.34% | 46.22% |

| | 2020 | | | | | |
|--|-----------|-----------|-----------|-----------|-----------|-----------|
| Service Delivery Indicators | UDS | МО | MP | MS | MT | NC |
| % growth in total patients | -4.18% | -4.59% | 1.08% | -4.34% | -7.26% | 8.88% |
| Non-clinical/facility/service support FTEs as % of | | | | | | |
| total FTEs | 35.21% | 33.89% | 47.71% | 38.49% | 34.00% | 35.14% |
| Medical cost per medical patient | \$ 703.69 | \$ 630.59 | \$ 747.73 | \$ 495.49 | \$ 801.33 | \$ 509.46 |
| Medical cost per medical visit | \$ 227.25 | \$ 238.49 | \$ 327.42 | \$ 186.43 | \$ 285.72 | \$ 191.69 |
| Dental cost per dental patient | \$ 655.21 | \$ 647.87 | | \$ 478.67 | \$ 712.78 | \$ 636.82 |
| Dental cost per dental visit | \$ 298.20 | \$ 320.42 | | \$ 254.15 | \$ 349.36 | \$ 317.55 |
| 330 Grant Funds per Patient | \$ 165.59 | \$ 175.55 | \$ 911.05 | \$ 227.05 | \$ 363.22 | \$ 195.01 |
| Net Collection Rate | 0.97 | 0.96 | 0.30 | 0.87 | 0.98 | 0.99 |

| | National | | | | | |
|---|-------------|----------|--------|--------|---------|----------------|
| | Benchmarks | 2020 | | | | |
| | (ACS 2015- | UDS | | | | |
| Patient Profile Indicators | 2019, etc.) | Nation | ND | NE | NH | NJ |
| % Uninsured | 9.0% | 21.82% | 25.69% | 44.75% | 13.13% | 28.20% |
| % Medicaid/CHIP/Other Public | 21.0% | 47.22% | 29.60% | 26.99% | 33.22% | 50.74% |
| % Low income (at or below <200% FPG) | 30.9% | 90.62% | 70.16% | 94.79% | 72.50% | 93.14% |
| % Racial and/or ethnic minority | 39.3% | 62.24% | 31.82% | 67.63% | 20.92% | 73.92% |
| % Hispanic or Latino/a | 18.0% | 36.78% | 6.22% | 47.60% | 12.41% | 47.54% |
| % Best served in another language | 8.4% | 24.37% | 12.63% | 29.62% | 13.95% | 38.13% |
| % Experiencing homelessness | 0.20% | 4.50% | 2.93% | 6.99% | 6.64% | 4.29% |
| % Experiencing nomelessness % Agricultural | <1.0% | 3.42% | 0.56% | 1.28% | 0.54% | 2.20% |
| % Served at a Health Center Located In or | 11.070 | 18.14% | 0.00% | 3.84% | 0.00% | 17.00% |
| Immediately Accessible to Public Housing | | 2012 170 | 0.0070 | 0.0170 | 0.0070 | 27.0070 |
| % School-based | | 2.30% | 0.00% | 4.48% | 0.00% | 1.29% |
| % Veterans | 7.3% | 1.32% | 2.70% | 0.85% | 2.95% | 0.70% |
| | National | 2020 | | | | |
| | Benchmarks | UDS | | | | |
| Quality of Care Indicators | (HP 2030) | Nation | ND | NE | NH | NJ |
| % Total patients receiving medical services | | 85.79% | 69.48% | 84.54% | 91.29% | 89.09% |
| % Total patients receiving dental services | | 18.03% | 38.64% | 20.26% | 9.49% | 18.99% |
| Average medical visits/medical patient | | 3.10 | 2.79 | 2.52 | 3.29 | 2.67 |
| (excl.nurses) % Medical Visits that Include MH Treatment | | 11 500/ | 19.33% | 13.02% | 14.020/ | F 1F0/ |
| % Medical Visits that Include SUD Treatment | | 11.59% | 9.29% | 6.11% | 14.92% | 5.15% 2.97% |
| % Mental Health Visits that Include SUD | | 4.68% | | | 8.26% | |
| % Wental Health Visits that include 30D Treatment | | 1.97% | 0.44% | 2.27% | 2.19% | 0.84% |
| % Early access to prenatal care | 81% | 73.48% | 81.27% | 79.65% | 77.08% | 72.27% |
| % Low birth weight | | 8.18% | 8.13% | 7.58% | 8.12% | 8.14% |
| % Childhood immunizations | | 40.42% | 58.52% | 64.42% | 55.59% | 42.12% |
| % Weight assessment and counseling for | | | | | | |
| children and adolescents | | 65.13% | 56.73% | 79.31% | 59.58% | 60.70% |
| % Adult weight screening and follow-up | | 65.72% | 51.11% | 72.82% | 63.17% | 64.86% |
| % Tobacco use screening and cessation services | | 83.43% | 71.27% | 91.51% | 89.59% | 79.57% |
| % Depression screening and follow-up | 14% | 64.21% | 77.57% | 80.75% | 64.53% | 60.74% |
| % Depression remission at 12 months | | 13.46% | 12.95% | 9.22% | 5.21% | 20.94% |
| % Cervical cancer screening | 84% | 51.00% | 48.91% | 52.07% | 67.89% | 54.05% |
| % Breast cancer screening | 77% | 45.34% | 52.87% | 40.51% | 64.54% | 38.68% |
| % Colorectal cancer screening | 74% | 40.09% | 46.02% | 39.79% | 58.71% | 39.03% |
| % HIV linkage to care | 95% | 81.41% | 50.00% | 42.86% | 100.00% | 84.35% |
| % HIV screening | | 32.29% | 23.65% | 19.68% | 21.87% | 32.63% |
| % Statin therapy received | | 71.92% | 78.53% | 85.03% | 65.66% | 68.48% |
| % Controlled hypertension | 61% | 57.98% | 57.91% | 63.16% | 65.97% | 52.32% |
| % Uncontrolled diabetes | 12% | 35.60% | 25.47% | 28.30% | 26.51% | 39.68% |
| % Dental sealants | 43% | 48.68% | 52.95% | 65.82% | 57.92% | 43.87% |

| | 2020 | | | | |
|--|-----------|-----------|-----------|-----------|-----------|
| Service Delivery Indicators | UDS | ND | NE | NH | NJ |
| % growth in total patients | -4.18% | -19.39% | -6.73% | -6.02% | -9.31% |
| Non-clinical/facility/service support FTEs as % of | | | | | |
| total FTEs | 35.21% | 37.98% | 29.86% | 37.65% | 41.14% |
| Medical cost per medical patient | \$ 703.69 | \$ 860.19 | \$ 557.20 | \$ 866.61 | \$ 515.61 |
| Medical cost per medical visit | \$ 227.25 | \$ 308.26 | \$ 220.78 | \$ 263.28 | \$ 192.96 |
| Dental cost per dental patient | \$ 655.21 | \$ 536.33 | \$ 662.41 | \$ 646.10 | \$ 482.06 |
| Dental cost per dental visit | \$ 298.20 | \$ 265.03 | \$ 326.76 | \$ 305.96 | \$ 231.86 |
| 330 Grant Funds per Patient | \$ 165.59 | \$ 348.07 | \$ 206.44 | \$ 284.66 | \$ 155.36 |
| Net Collection Rate | 0.97 | 1.04 | 0.95 | 0.98 | 1.00 |

| | National | | | | | |
|--|-------------|-----------------|---------|----------------|---------|---------|
| | Benchmarks | 2020 | | | | |
| | (ACS 2015- | UDS | | | | |
| Patient Profile Indicators | 2019, etc.) | Nation | NM | NV | NY | ОН |
| % Uninsured | 9.0% | 21.82% | 20.07% | 29.13% | 12.79% | 14.19% |
| % Medicaid/CHIP/Other Public | 21.0% | 47.22% | 42.29% | 40.85% | 53.98% | 50.42% |
| % Low income (at or below <200% FPG) | 30.9% | 90.62% | 87.11% | 86.66% | 89.53% | 90.57% |
| % Racial and/or ethnic minority | 39.3% | 62.24% | 73.15% | 68.61% | 68.95% | 37.53% |
| % Hispanic or Latino/a | 18.0% | 36.78% | 64.59% | 49.06% | 36.22% | 9.07% |
| · | | 24.37% | 20.98% | 24.68% | 28.12% | 7.51% |
| % Best served in another language | 8.4% | | | | | |
| % Experiencing homelessness | 0.20% | 4.50% | 4.44% | 5.92% | 4.20% | 3.57% |
| % Agricultural % Served at a Health Center Located In or | <1.0% | 3.42% 18.14% | 6.76% | 0.22% 0.85% | 1.03% | 0.56% |
| Immediately Accessible to Public Housing | | 18.14% | 0.09% | 0.85% | 27.12% | 17.39% |
| % School-based | | 2.30% | 4.63% | 1.01% | 2.65% | 5.02% |
| % Veterans | 7.3% | 1.32% | 2.38% | 0.61% | 0.93% | 2.06% |
| | National | 2020 | | | | |
| | Benchmarks | UDS | | | | |
| Quality of Care Indicators | (HP 2030) | Nation | NM | NV | NY | ОН |
| % Total patients receiving medical services | (::: 2000) | 85.79% | 80.08% | 87.06% | 85.78% | 78.68% |
| % Total patients receiving dental services | | 18.03% | 23.51% | 10.33% | 18.30% | 20.51% |
| Average medical visits/medical patient | | 3.10 | 3.35 | 2.58 | 3.28 | 3.00 |
| (excl.nurses) | | 3.10 | 3.33 | 2.30 | 3.20 | 3.00 |
| % Medical Visits that Include MH Treatment | | 11.59% | 16.60% | 7.81% | 9.36% | 16.80% |
| % Medical Visits that Include SUD Treatment | | 4.68% | 8.61% | 3.24% | 4.46% | 9.73% |
| % Mental Health Visits that Include SUD | | 1.97% | 8.35% | 8.43% | 2.45% | 5.43% |
| Treatment | 040/ | 70.400/ | 74.460/ | 02.700/ | 70.400/ | 72.000/ |
| % Early access to prenatal care | 81% | 73.48% | 71.16% | 92.79% | 79.13% | 72.80% |
| % Low birth weight | | 8.18% | 8.55% | 3.64% | 8.46% | 9.16% |
| % Childhood immunizations | | 40.42% | 34.51% | 40.80% | 43.35% | 34.19% |
| % Weight assessment and counseling for children and adolescents | | 65.13% | 75.75% | 76.80% | 66.78% | 67.59% |
| % Adult weight screening and follow-up | | 65.72% | 71.33% | 76.98% | 63.18% | 72.90% |
| % Tobacco use screening and cessation services | | 03.7270 | 71.5570 | 70.3870 | 03.1070 | 72.3070 |
| | | 83.43% | 89.14% | 78.48% | 84.37% | 83.18% |
| % Depression screening and follow-up | 14% | 64.21% | 76.87% | 72.79% | 64.81% | 71.02% |
| % Depression remission at 12 months | | 13.46% | 6.38% | 9.49% | 23.43% | 9.34% |
| % Cervical cancer screening | 84% | 51.00% | 48.17% | 36.45% | 56.64% | 47.61% |
| % Breast cancer screening | 77% | 45.34% | 45.86% | 39.94% | 52.22% | 44.02% |
| % Colorectal cancer screening | 74% | 40.09% | 42.33% | 28.36% | 46.40% | 42.21% |
| % HIV linkage to care | 95% | 81.41% | 75.00% | 72.00% | 87.74% | 54.14% |
| % HIV screening | | 32.29% | 12.76% | 30.92% | 48.14% | 22.61% |
| % Statin therapy received | | 71.92% | 68.74% | 72.36% | 67.30% | 76.18% |
| % Controlled hypertension | 61% | 57.98% | 62.92% | 58.58% | 60.46% | 60.97% |
| % Uncontrolled diabetes | 12% | 35.60% | 30.52% | 38.95% | 32.10% | 33.16% |
| % Dental sealants | 43% | 48.68% | 57.31% | 64.67% | 43.70% | 72.87% |

| | 2020 | | | | |
|--|-----------|-----------|-----------|-----------|-----------|
| Service Delivery Indicators | UDS | NM | NV | NY | ОН |
| % growth in total patients | -4.18% | -11.72% | -3.82% | -8.47% | -4.51% |
| Non-clinical/facility/service support FTEs as % of | | | | | |
| total FTEs | 35.21% | 33.99% | 37.69% | 35.92% | 31.96% |
| Medical cost per medical patient | \$ 703.69 | \$ 635.82 | \$ 625.23 | \$ 860.16 | \$ 594.86 |
| Medical cost per medical visit | \$ 227.25 | \$ 190.00 | \$ 241.97 | \$ 262.59 | \$ 198.24 |
| Dental cost per dental patient | \$ 655.21 | \$ 746.40 | \$ 704.15 | \$ 613.46 | \$ 547.59 |
| Dental cost per dental visit | \$ 298.20 | \$ 291.81 | \$ 375.76 | \$ 279.43 | \$ 277.64 |
| 330 Grant Funds per Patient | \$ 165.59 | \$ 232.30 | \$ 226.94 | \$ 125.71 | \$ 184.32 |
| Net Collection Rate | 0.97 | 0.96 | 1.03 | 0.95 | 0.98 |

| | National | | | | | |
|--|------------|---------|---------|---------|---------|---------|
| | Benchmarks | 2020 | | | | |
| | (ACS 2015- | UDS | | | | |
| Patient Profile Indicators | • | Nation | ОК | OR | PA | PR |
| % Uninsured | 9.0% | 21.82% | 27.61% | 19.73% | 14.97% | 11.61% |
| % Medicaid/CHIP/Other Public | | 47.22% | 32.20% | 52.81% | 46.80% | 62.79% |
| % Low income (at or below <200% FPG) | 30.9% | 90.62% | 93.06% | 88.73% | 86.58% | 97.54% |
| % Racial and/or ethnic minority | | 62.24% | 44.63% | 38.92% | 52.78% | 99.45% |
| % Hispanic or Latino/a | | 36.78% | 27.39% | 27.65% | 20.95% | 99.24% |
| % Best served in another language | | 24.37% | 17.89% | 20.76% | 15.47% | 97.52% |
| | | 4.50% | 1.96% | 7.64% | 3.65% | 2.27% |
| % Experiencing homelessness % Agricultural | | 3.42% | 0.33% | 3.26% | 1.08% | 1.86% |
| % Served at a Health Center Located In or | <1.0% | 18.14% | 7.30% | 30.18% | 15.38% | 29.22% |
| Immediately Accessible to Public Housing | | 10.14/0 | 7.5070 | 30.1870 | 15.5670 | 23.22/0 |
| % School-based | | 2.30% | 3.46% | 5.29% | 0.97% | 0.07% |
| % Veterans | 7.3% | 1.32% | 1.76% | 2.78% | 1.61% | 0.33% |
| | National | 2020 | | | | |
| | Benchmarks | UDS | | | | |
| Quality of Care Indicators | (HP 2030) | Nation | ОК | OR | PA | PR |
| % Total patients receiving medical services | | 85.79% | 91.18% | 78.99% | 83.23% | 94.46% |
| % Total patients receiving dental services | | 18.03% | 10.21% | 24.74% | 20.89% | 8.73% |
| Average medical visits/medical patient | | 3.10 | 2.77 | 3.05 | 2.78 | 3.21 |
| (excl.nurses) | | | | | | |
| % Medical Visits that Include MH Treatment | | 11.59% | 12.73% | 19.56% | 11.54% | 6.71% |
| % Medical Visits that Include SUD Treatment | | 4.68% | 3.69% | 8.79% | 4.73% | 1.27% |
| % Mental Health Visits that Include SUD | | 1.97% | 0.64% | 2.59% | 1.47% | 0.69% |
| Treatment % Early access to prenatal care | | 73.48% | 80.46% | 79.41% | 75.88% | 81.96% |
| % Low birth weight | | 8.18% | 8.53% | 7.00% | 8.68% | 9.83% |
| % Childhood immunizations | | 40.42% | | 33.89% | 41.21% | 21.30% |
| % Weight assessment and counseling for | | 40.42/0 | 42.5070 | 33.0370 | 71.21/0 | 21.50/0 |
| children and adolescents | | 65.13% | 58.27% | 50.82% | 58.60% | 68.88% |
| % Adult weight screening and follow-up | | 65.72% | 61.73% | 47.26% | 56.09% | 77.59% |
| % Tobacco use screening and cessation services | | 83.43% | 73.55% | 83.06% | 83.04% | 90.63% |
| % Depression screening and follow-up | 14% | 64.21% | 62.21% | 54.55% | 57.05% | 68.44% |
| % Depression remission at 12 months | | 13.46% | 13.42% | 4.66% | 16.55% | 29.95% |
| % Cervical cancer screening | 84% | 51.00% | 38.80% | 49.85% | 42.58% | 47.43% |
| % Breast cancer screening | 77% | 45.34% | 34.62% | 45.01% | 49.21% | 46.34% |
| % Colorectal cancer screening | 74% | 40.09% | 30.90% | 45.35% | 40.36% | 40.83% |
| % HIV linkage to care | 95% | 81.41% | 62.50% | 82.93% | 74.81% | 93.10% |
| % HIV screening | | 32.29% | 10.50% | 34.41% | 25.29% | 23.35% |
| % Statin therapy received | | 71.92% | 74.23% | 65.06% | 75.73% | 73.34% |
| % Controlled hypertension | 61% | 57.98% | 56.67% | 58.88% | 57.60% | 59.96% |
| % Uncontrolled diabetes | | 35.60% | 34.93% | 33.22% | 36.57% | 43.59% |
| % Dental sealants | 43% | 48.68% | 44.41% | 34.24% | 32.90% | 53.34% |

| | 2020 | | | | |
|--|-----------|-----------|-------------|-----------|-----------|
| Service Delivery Indicators | UDS | ОК | OR | PA | PR |
| % growth in total patients | -4.18% | 3.74% | -12.47% | -7.84% | -11.36% |
| Non-clinical/facility/service support FTEs as % of | | | | | |
| total FTEs | 35.21% | 36.78% | 34.51% | 38.02% | 37.49% |
| Medical cost per medical patient | \$ 703.69 | \$ 561.49 | \$ 1,206.45 | \$ 611.09 | \$ 589.51 |
| Medical cost per medical visit | \$ 227.25 | \$ 202.79 | \$ 395.20 | \$ 220.04 | \$ 183.78 |
| Dental cost per dental patient | \$ 655.21 | \$ 735.52 | \$ 963.03 | \$ 539.16 | \$ 416.61 |
| Dental cost per dental visit | \$ 298.20 | \$ 354.74 | \$ 431.08 | \$ 273.77 | \$ 246.82 |
| 330 Grant Funds per Patient | \$ 165.59 | \$ 216.17 | \$ 257.73 | \$ 154.83 | \$ 254.88 |
| Net Collection Rate | 0.97 | 0.93 | 1.08 | 0.97 | 0.93 |

| | National | | | | | |
|--|-------------|---------|--------|---------|---------|---------|
| | Benchmarks | 2020 | | | | |
| | (ACS 2015- | UDS | | | | |
| Patient Profile Indicators | 2019, etc.) | Nation | PW | RI | SC | SD |
| % Uninsured | 9.0% | 21.82% | 94.34% | 11.01% | 27.62% | 21.14% |
| % Medicaid/CHIP/Other Public | 21.0% | 47.22% | 0.00% | 53.41% | 29.97% | 21.35% |
| % Low income (at or below <200% FPG) | 30.9% | 90.62% | 95.01% | 89.87% | 90.76% | 75.17% |
| % Racial and/or ethnic minority | 39.3% | 62.24% | 98.62% | 57.13% | 64.91% | 29.62% |
| % Hispanic or Latino/a | 18.0% | 36.78% | 0.01% | 40.73% | 13.16% | 10.28% |
| % Best served in another language | 8.4% | 24.37% | 98.63% | 22.74% | 10.27% | 9.36% |
| % Experiencing homelessness | 0.20% | 4.50% | 0.00% | 3.12% | 1.89% | 1.86% |
| % Agricultural | | 3.42% | 0.00% | 0.65% | 1.53% | 0.41% |
| % Served at a Health Center Located In or | | 18.14% | 0.00% | 31.51% | 21.06% | 0.00% |
| Immediately Accessible to Public Housing | | | | | | |
| % School-based | | 2.30% | 0.00% | 0.64% | 1.19% | 2.52% |
| % Veterans | | 1.32% | 0.00% | 1.13% | 1.72% | 2.85% |
| | National | 2020 | | | | |
| | Benchmarks | UDS | | | | |
| Quality of Care Indicators | (HP 2030) | Nation | PW | RI | SC | SD |
| % Total patients receiving medical services | | 85.79% | 81.30% | 84.70% | 92.50% | 88.08% |
| % Total patients receiving dental services | | 18.03% | 24.08% | 28.31% | 8.24% | 16.31% |
| Average medical visits/medical patient | | 3.10 | 2.59 | 3.54 | 3.08 | 2.38 |
| (excl.nurses) | | 44.500/ | 0.000/ | 42.60% | 42.400/ | 42.040/ |
| % Medical Visits that Include MH Treatment | | 11.59% | 0.00% | 13.60% | 13.48% | 13.84% |
| % Medical Visits that Include SUD Treatment | | 4.68% | 0.00% | 3.79% | 4.31% | 2.87% |
| % Mental Health Visits that Include SUD | | 1.97% | 0.00% | 2.87% | 1.00% | 0.40% |
| Treatment % Early access to prenatal care | | 73.48% | 55.52% | 82.40% | 69.32% | 68.67% |
| % Low birth weight | | 8.18% | 12.21% | 7.00% | 10.91% | 3.59% |
| % Childhood immunizations | | 40.42% | 73.85% | 63.23% | 28.78% | |
| % Weight assessment and counseling for | | | | | | |
| children and adolescents | | 65.13% | 20.67% | 66.95% | 67.47% | 50.00% |
| % Adult weight screening and follow-up | | 65.72% | 10.00% | 74.90% | 69.41% | 49.86% |
| % Tobacco use screening and cessation services | | 83.43% | 1.14% | 89.40% | 80.98% | 86.39% |
| % Depression screening and follow-up | 14% | 64.21% | 0.12% | 65.91% | 70.86% | 54.10% |
| % Depression remission at 12 months | | 13.46% | 0.00% | 25.62% | 12.55% | 16.60% |
| % Cervical cancer screening | 84% | 51.00% | 36.73% | 56.76% | 48.93% | 50.65% |
| % Breast cancer screening | 77% | 45.34% | 39.91% | 56.67% | 52.32% | 49.24% |
| % Colorectal cancer screening | 74% | 40.09% | 0.06% | 53.75% | 40.97% | 50.76% |
| % HIV linkage to care | 95% | 81.41% | 0.00% | 100.00% | 88.76% | 100.00% |
| % HIV screening | | 32.29% | 13.44% | 45.35% | 29.26% | 14.26% |
| % Statin therapy received | | 71.92% | 4.14% | 76.36% | 80.15% | 67.86% |
| % Controlled hypertension | 61% | 57.98% | 38.65% | 60.16% | 59.84% | 62.33% |
| % Uncontrolled diabetes | 12% | 35.60% | 2.07% | 37.88% | 30.60% | 27.42% |
| % Dental sealants | 43% | 48.68% | 11.52% | 46.72% | 55.65% | 59.93% |

| | 2020 | | | | |
|--|-----------|-----------|-----------|-----------|-----------|
| Service Delivery Indicators | UDS | PW | RI | SC | SD |
| % growth in total patients | -4.18% | -2.53% | -6.36% | -3.30% | 1.25% |
| Non-clinical/facility/service support FTEs as % of | | | | | |
| total FTEs | 35.21% | 35.59% | 33.88% | 37.06% | 39.18% |
| Medical cost per medical patient | \$ 703.69 | \$ 177.00 | \$ 886.50 | \$ 688.60 | \$ 611.03 |
| Medical cost per medical visit | \$ 227.25 | \$ 68.35 | \$ 250.47 | \$ 223.83 | \$ 256.48 |
| Dental cost per dental patient | \$ 655.21 | \$ 118.79 | \$ 617.85 | \$ 591.08 | \$ 722.81 |
| Dental cost per dental visit | \$ 298.20 | \$ 70.23 | \$ 300.29 | \$ 300.37 | \$ 372.01 |
| 330 Grant Funds per Patient | \$ 165.59 | \$ 70.74 | \$ 152.27 | \$ 204.84 | \$ 224.85 |
| Net Collection Rate | 0.97 | 0.33 | 0.96 | 1.04 | 0.86 |

| | National | | | | | |
|--|-------------|---------|---------|---------|---------|---------|
| | Benchmarks | 2020 | | | | |
| | (ACS 2015- | UDS | | | | |
| Patient Profile Indicators | 2019, etc.) | Nation | TN | тх | UT | VA |
| % Uninsured | 9.0% | 21.82% | 30.66% | 39.38% | 47.78% | 24.93% |
| % Medicaid/CHIP/Other Public | 21.0% | 47.22% | 31.99% | 33.52% | 19.74% | 33.97% |
| % Low income (at or below <200% FPG) | 30.9% | 90.62% | 88.52% | 91.45% | 92.44% | 89.96% |
| % Racial and/or ethnic minority | 39.3% | 62.24% | 41.65% | 76.53% | 61.05% | 53.92% |
| % Hispanic or Latino/a | 18.0% | 36.78% | 13.05% | 59.46% | 49.35% | 21.22% |
| % Best served in another language | 8.4% | 24.37% | 10.54% | 31.16% | 37.04% | 20.39% |
| % Experiencing homelessness | 0.20% | 4.50% | 5.30% | 4.66% | 3.80% | 2.48% |
| % Agricultural | <1.0% | 3.42% | 1.53% | 1.08% | 2.51% | 2.05% |
| % Served at a Health Center Located In or | | 18.14% | 16.25% | 21.79% | 0.00% | 0.69% |
| Immediately Accessible to Public Housing | | | | | | |
| % School-based | | 2.30% | 0.75% | 0.65% | 6.71% | 0.78% |
| % Veterans | 7.3% | 1.32% | 1.49% | 0.87% | 0.94% | 2.29% |
| | National | 2020 | | | | |
| | Benchmarks | UDS | | | | |
| Quality of Care Indicators | (HP 2030) | Nation | TN | TX | UT | VA |
| % Total patients receiving medical services | | 85.79% | 87.74% | 91.10% | 87.38% | 85.40% |
| % Total patients receiving dental services | | 18.03% | 7.22% | 11.92% | 15.91% | 16.05% |
| Average medical visits/medical patient | | 3.10 | 2.80 | 2.88 | 2.67 | 2.78 |
| (excl.nurses) % Medical Visits that Include MH Treatment | | 11.59% | 14.37% | 9.34% | 14.00% | 12.17% |
| % Medical Visits that Include SUD Treatment | | 4.68% | 7.52% | 2.63% | 4.72% | 6.38% |
| % Mental Health Visits that Include SUD | | 1.97% | 1.33% | 0.73% | 1.19% | 1.21% |
| Treatment | | 1.5770 | 1.55/0 | 0.7370 | 1.1570 | 1.21/0 |
| % Early access to prenatal care | | 73.48% | 69.53% | 66.86% | 72.72% | 58.60% |
| % Low birth weight | | 8.18% | 9.29% | 8.57% | 6.94% | 7.22% |
| % Childhood immunizations | | 40.42% | 29.64% | 38.89% | 43.74% | 47.56% |
| % Weight assessment and counseling for | | CE 420/ | 76 420/ | 72.220/ | 42.000/ | 64.250/ |
| children and adolescents % Adult weight screening and follow-up | | 65.13% | 76.42% | 72.33% | 42.09% | 64.35% |
| <u> </u> | | 65.72% | 77.11% | 74.33% | 55.10% | 61.83% |
| % Tobacco use screening and cessation services | | 83.43% | 86.11% | 85.57% | 79.46% | 86.03% |
| % Depression screening and follow-up | 14% | 64.21% | 78.55% | 70.16% | 54.69% | 59.84% |
| % Depression remission at 12 months | | 13.46% | 17.36% | 15.40% | 17.09% | 19.52% |
| % Cervical cancer screening | 84% | 51.00% | 47.05% | 54.35% | 46.60% | 48.25% |
| % Breast cancer screening | 77% | 45.34% | 41.00% | 36.68% | 29.06% | 46.04% |
| % Colorectal cancer screening | 74% | 40.09% | 34.96% | 34.24% | 28.91% | 45.02% |
| % HIV linkage to care | 95% | 81.41% | 39.64% | 83.35% | 71.43% | 71.43% |
| % HIV screening | | 32.29% | 18.98% | 34.41% | 16.18% | 21.02% |
| % Statin therapy received | | 71.92% | 76.19% | 73.53% | 74.83% | 74.05% |
| % Controlled hypertension | 61% | 57.98% | 58.30% | 56.35% | 57.55% | 58.61% |
| % Uncontrolled diabetes | 12% | 35.60% | 33.60% | 37.66% | 36.56% | 30.06% |
| % Dental sealants | 43% | 48.68% | 58.42% | 46.29% | 38.26% | 45.11% |

| | 2020 | | | | |
|--|-----------|-----------|-----------|-----------|-----------|
| Service Delivery Indicators | UDS | TN | TX | UT | VA |
| % growth in total patients | -4.18% | -4.27% | 0.52% | -7.12% | 0.37% |
| Non-clinical/facility/service support FTEs as % of | | | | | |
| total FTEs | 35.21% | 34.49% | 36.63% | 31.14% | 37.15% |
| Medical cost per medical patient | \$ 703.69 | \$ 527.87 | \$ 607.73 | \$ 548.93 | \$ 631.57 |
| Medical cost per medical visit | \$ 227.25 | \$ 188.63 | \$ 210.79 | \$ 205.39 | \$ 227.52 |
| Dental cost per dental patient | \$ 655.21 | \$ 687.08 | \$ 640.80 | \$ 901.08 | \$ 732.06 |
| Dental cost per dental visit | \$ 298.20 | \$ 380.73 | \$ 295.00 | \$ 349.66 | \$ 365.67 |
| 330 Grant Funds per Patient | \$ 165.59 | \$ 198.39 | \$ 156.49 | \$ 250.18 | \$ 233.24 |
| Net Collection Rate | 0.97 | 0.97 | 0.94 | 0.97 | 0.93 |

| | National | | | | | |
|--|----------------------------|---------|---------|---------|--------|-----------------|
| | Benchmarks | 2020 | | | | |
| | | UDS | | | | |
| Patient Profile Indicators | (ACS 2015- | Nation | VI | VT | WA | wı |
| % Uninsured | 2019, etc.) 9.0% | 21.82% | 19.27% | 7.42% | 17.49% | 17.57% |
| % Medicaid/CHIP/Other Public | | 47.22% | 56.10% | 28.38% | 54.02% | 54.75% |
| % Low income (at or below <200% FPG) | | 90.62% | 98.47% | 75.18% | 88.98% | 93.99% |
| ` | | 62.24% | 94.89% | 6.27% | 55.49% | 50.42% |
| % Racial and/or ethnic minority | | 36.78% | | | | |
| % Hispanic or Latino/a | | | 21.40% | 1.55% | 36.80% | 28.14% |
| % Best served in another language | | 24.37% | 10.19% | 1.76% | 26.41% | 20.30% |
| % Experiencing homelessness | | 4.50% | 0.65% | 1.22% | 9.14% | 2.41% |
| % Agricultural | <1.0% | 3.42% | 0.09% | 0.46% | 9.47% | 1.33% |
| % Served at a Health Center Located In or | | 18.14% | 79.78% | 45.75% | 49.70% | 4.38% |
| Immediately Accessible to Public Housing % School-based | | 2.30% | 9.37% | 0.22% | 0.63% | 0.81% |
| % Veterans | 7.3% | 1.32% | 1.39% | 3.28% | 2.23% | 1.19% |
| // Veterans | National | 2020 | 1.5570 | 3.2070 | 2.2370 | 1.13/0 |
| | Benchmarks | UDS | | | | |
| Ovelity of Care Indicators | | | \/I | VT | \A/A | \A/I |
| Quality of Care Indicators | | Nation | VI | VT | WA | WI |
| % Total patients receiving medical services % Total patients receiving dental services | | 85.79% | 85.72% | 86.20% | 77.46% | 55.56% |
| | | 18.03% | 22.70% | 19.65% | 31.94% | 48.57% |
| Average medical visits/medical patient (excl.nurses) | | 3.10 | 2.60 | 3.15 | 2.94 | 2.97 |
| % Medical Visits that Include MH Treatment | | 11.59% | 5.13% | 17.66% | 14.68% | 7.35% |
| % Medical Visits that Include SUD Treatment | | 4.68% | 0.98% | 6.59% | 5.67% | 3.00% |
| % Mental Health Visits that Include SUD | | 1.97% | 0.42% | 2.62% | 0.66% | 3.32% |
| Treatment | | , | 01.278 | | 0.0070 | 0.02,0 |
| % Early access to prenatal care | | 73.48% | 63.56% | 91.43% | 81.58% | 78.54% |
| % Low birth weight | | 8.18% | 10.37% | 6.97% | 6.41% | 10.24% |
| % Childhood immunizations | | 40.42% | 14.98% | 54.69% | 47.24% | 48.33% |
| % Weight assessment and counseling for | | G= 400/ | 2= 2=2/ | 60.000/ | | = 2.220/ |
| children and adolescents | | 65.13% | 27.95% | 62.09% | 57.72% | 52.92% |
| % Adult weight screening and follow-up | | 65.72% | 61.51% | 53.05% | 60.81% | 49.36% |
| % Tobacco use screening and cessation services | | 83.43% | 71.63% | 85.57% | 79.09% | 79.52% |
| % Depression screening and follow-up | 14% | 64.21% | 56.64% | 55.06% | 60.67% | 53.98% |
| % Depression remission at 12 months | | 13.46% | 10.00% | 12.45% | 18.17% | 6.65% |
| % Cervical cancer screening | 84% | 51.00% | 53.58% | 47.37% | 46.62% | 49.71% |
| % Breast cancer screening | 77% | 45.34% | 20.86% | 53.11% | 41.60% | 48.74% |
| % Colorectal cancer screening | 74% | 40.09% | 19.57% | 58.85% | 40.28% | 42.59% |
| % HIV linkage to care | 95% | 81.41% | 100.00% | 100.00% | 63.28% | 92.59% |
| % HIV screening | | 32.29% | 38.03% | 9.23% | 22.29% | 22.62% |
| % Statin therapy received | | 71.92% | 54.36% | 66.79% | 68.79% | 75.39% |
| % Controlled hypertension | 61% | 57.98% | 44.30% | 61.88% | 61.92% | 58.30% |
| % Uncontrolled diabetes | 12% | 35.60% | 35.49% | 23.50% | 33.63% | 36.45% |
| % Dental sealants | 43% | 48.68% | 13.93% | 42.69% | 49.65% | 54.00% |

| | 2020 | | | | |
|--|-----------|-------------|-----------|-----------|-----------|
| Service Delivery Indicators | UDS | VI | VT | WA | WI |
| % growth in total patients | -4.18% | -22.38% | -8.56% | -8.02% | -10.73% |
| Non-clinical/facility/service support FTEs as % of | | | | | |
| total FTEs | 35.21% | 51.69% | 34.69% | 34.76% | 38.07% |
| Medical cost per medical patient | \$ 703.69 | \$ 1,342.58 | \$ 766.48 | \$ 780.55 | \$ 677.99 |
| Medical cost per medical visit | \$ 227.25 | \$ 515.73 | \$ 243.33 | \$ 265.79 | \$ 228.02 |
| Dental cost per dental patient | \$ 655.21 | \$ 1,186.04 | \$ 699.46 | \$ 718.28 | \$ 791.96 |
| Dental cost per dental visit | \$ 298.20 | \$ 761.75 | \$ 351.49 | \$ 300.89 | \$ 370.54 |
| 330 Grant Funds per Patient | \$ 165.59 | \$ 296.73 | \$ 152.15 | \$ 115.40 | \$ 163.51 |
| Net Collection Rate | 0.97 | 0.95 | 0.95 | 1.00 | 1.04 |

| | National | | | |
|--|-------------|---------|---------|---------|
| | Benchmarks | 2020 | | |
| | (ACS 2015- | UDS | | |
| Patient Profile Indicators | 2019, etc.) | Nation | wv | WY |
| % Uninsured | 9.0% | 21.82% | 9.73% | 28.06% |
| % Medicaid/CHIP/Other Public | 21.0% | 47.22% | 34.65% | 18.37% |
| % Low income (at or below <200% FPG) | 30.9% | 90.62% | 83.74% | 76.41% |
| % Racial and/or ethnic minority | 39.3% | 62.24% | 7.38% | 22.17% |
| % Hispanic or Latino/a | 18.0% | 36.78% | 2.29% | 13.43% |
| % Best served in another language | 8.4% | 24.37% | 1.66% | 3.43% |
| % Experiencing homelessness | 0.20% | 4.50% | 2.58% | 6.39% |
| % Agricultural | <1.0% | 3.42% | 0.22% | 0.44% |
| % Served at a Health Center Located In or | 11.070 | 18.14% | 6.83% | 0.00% |
| Immediately Accessible to Public Housing | | 1011170 | 0.0070 | 0.0070 |
| % School-based | | 2.30% | 7.97% | 0.39% |
| % Veterans | 7.3% | 1.32% | 2.13% | 5.39% |
| | National | 2020 | | |
| | Benchmarks | UDS | | |
| Quality of Care Indicators | (HP 2030) | Nation | WV | WY |
| % Total patients receiving medical services | | 85.79% | 92.77% | 92.94% |
| % Total patients receiving dental services | | 18.03% | 8.48% | 8.18% |
| Average medical visits/medical patient | | 3.10 | 3.03 | 2.61 |
| (excl.nurses) | | 44.500/ | 47.260/ | 24.740/ |
| % Medical Visits that Include MH Treatment | | 11.59% | 17.26% | 21.71% |
| % Medical Visits that Include SUD Treatment | | 4.68% | 7.66% | 11.11% |
| % Mental Health Visits that Include SUD Treatment | | 1.97% | 2.79% | 1.23% |
| % Early access to prenatal care | 81% | 73.48% | 83.92% | 65.25% |
| % Low birth weight | | 8.18% | 9.38% | 8.24% |
| % Childhood immunizations | | 40.42% | 33.22% | 38.26% |
| % Weight assessment and counseling for | | | | |
| children and adolescents | | 65.13% | 52.64% | 32.03% |
| % Adult weight screening and follow-up | | 65.72% | 66.78% | 38.84% |
| % Tobacco use screening and cessation services | | 83.43% | 74.26% | 79.50% |
| % Depression screening and follow-up | 14% | 64.21% | 55.15% | 61.29% |
| % Depression remission at 12 months | | 13.46% | 3.27% | 9.69% |
| % Cervical cancer screening | 84% | 51.00% | 49.63% | 33.71% |
| % Breast cancer screening | 77% | 45.34% | 52.11% | 35.60% |
| % Colorectal cancer screening | 74% | 40.09% | 50.75% | 37.48% |
| % HIV linkage to care | 95% | 81.41% | 72.73% | 50.00% |
| % HIV screening | | 32.29% | 17.16% | 8.81% |
| % Statin therapy received | | 71.92% | 75.60% | 69.81% |
| % Controlled hypertension | 61% | 57.98% | 64.61% | 52.57% |
| % Uncontrolled diabetes | 12% | 35.60% | 32.81% | 37.86% |
| % Dental sealants | 43% | 48.68% | 40.83% | 55.00% |

| | 2020 | | |
|--|-----------|-----------|-----------|
| Service Delivery Indicators | UDS | WV | WY |
| % growth in total patients | -4.18% | -3.29% | -7.29% |
| Non-clinical/facility/service support FTEs as % of | | | |
| total FTEs | 35.21% | 35.42% | 32.04% |
| Medical cost per medical patient | \$ 703.69 | \$ 619.65 | \$ 726.01 |
| Medical cost per medical visit | \$ 227.25 | \$ 204.27 | \$ 278.68 |
| Dental cost per dental patient | \$ 655.21 | \$ 573.63 | \$832.60 |
| Dental cost per dental visit | \$ 298.20 | \$ 278.75 | \$ 375.27 |
| 330 Grant Funds per Patient | \$ 165.59 | \$ 144.59 | \$ 256.98 |
| Net Collection Rate | 0.97 | 0.96 | 0.91 |