

Preparing for the end of the Public Health Emergency

April 6, 2022



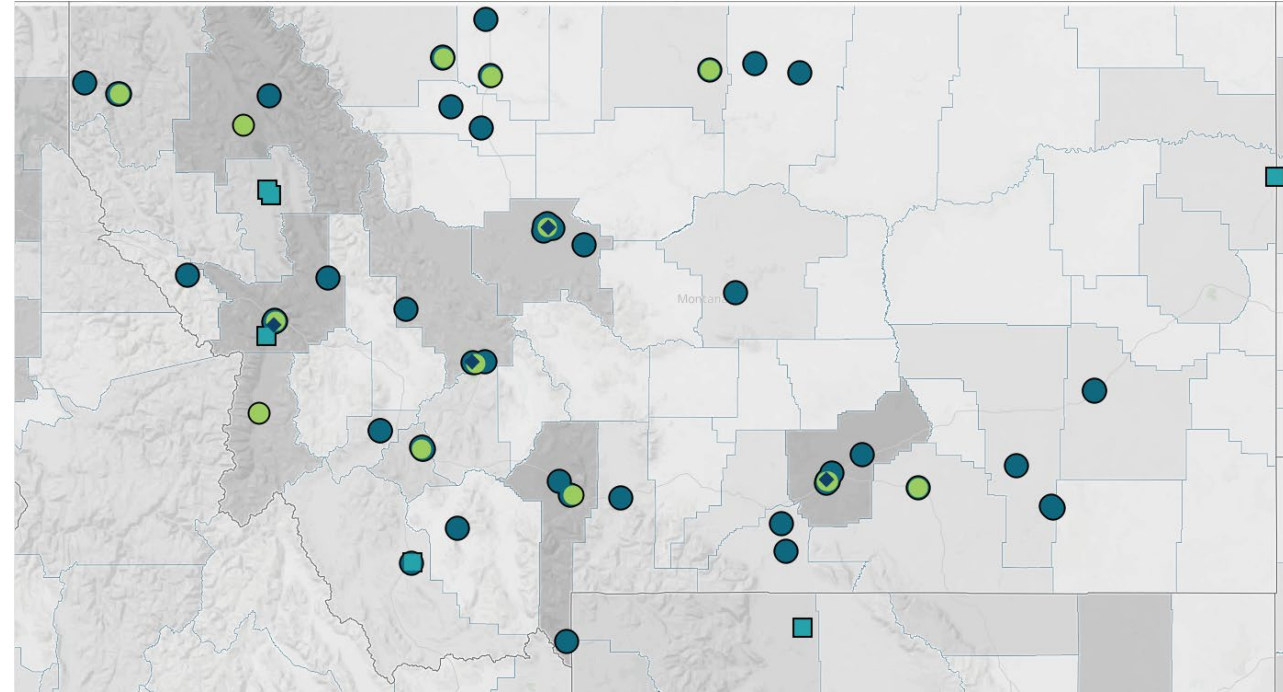
MPCA & Cover Montana

The **Mission** of the Montana Primary Care Association is to promote integrated primary healthcare to achieve health and well-being for Montana's most vulnerable populations.

The **Vision** of MPCA is health equity for all Montanans.

The Montana Primary Care Association supports Montana's 14 Community Health Centers and four Urban Indian Health Centers. MPCA's members serve ~125,000 patients across Montana.

Cover Montana is MPCA's program focused on connecting Montanans to health insurance coverage options.



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Agenda

Welcome

Medicaid and the end of the Public Health Emergency (PHE)
Guest speaker: Gene Hermanson, DPHHS

Breakout conversations

Cover Montana program updates

Upcoming webinars



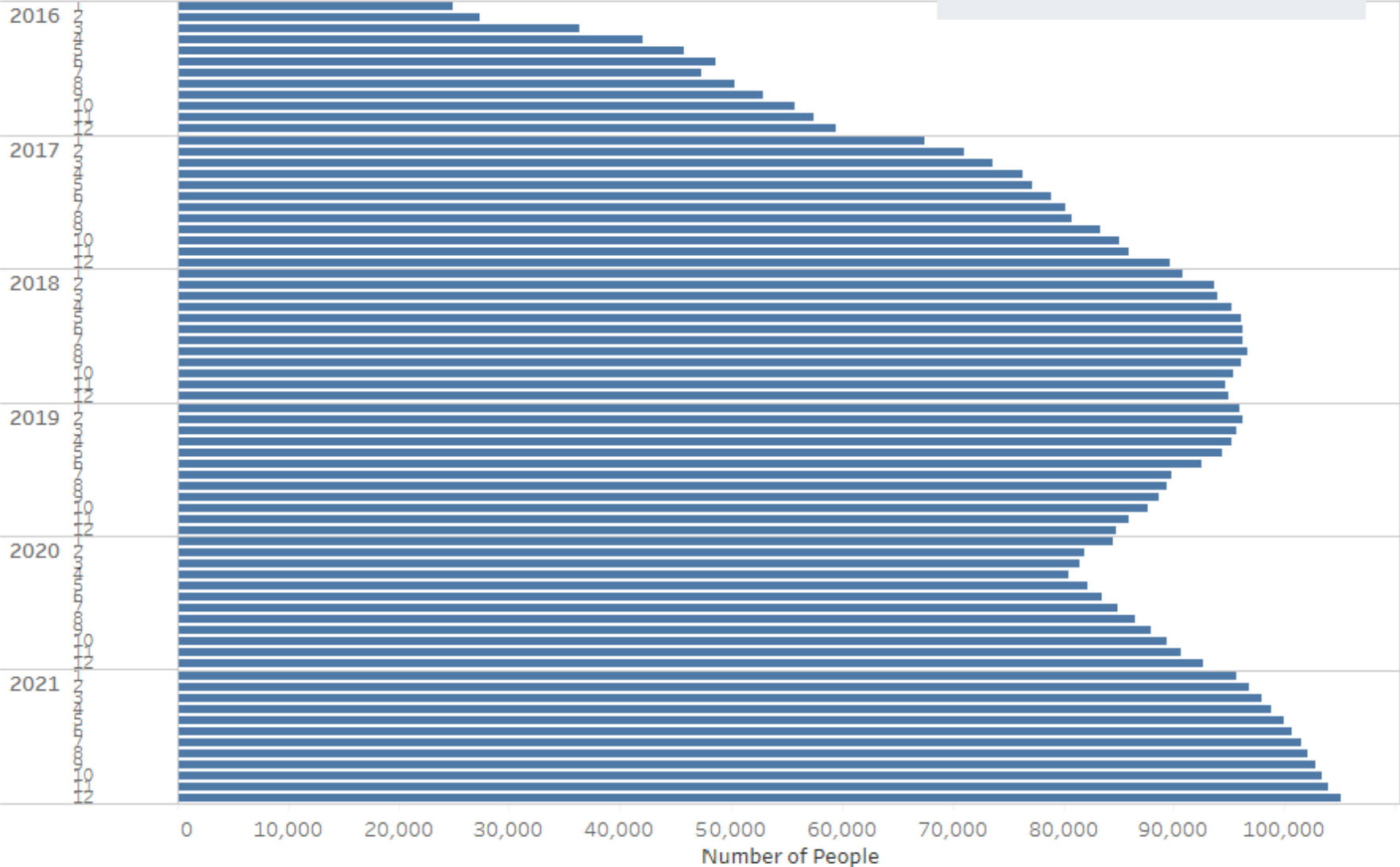
The Public Health Emergency (PHE)

Families First Coronavirus Relief Act (2020) States got a 6.2% increase in their federal share of Medicaid spending (i.e., the federal medical assistance percentage, or FMAP) *IF* they maintained eligibility, didn't create new barriers to coverage, and maintained coverage for enrollees during the duration of the PHE.



Enrollment by Month

Select Metric
Enrollment



Montana Medicaid expansion enrollment:

April 2020: 80,466

December 2021: 105,157

Medicaid Expansion Enrollment by County
(December 2021)



When will the PHE end? Well, it depends...

Action	PHE End Date	60-day Advance Notice	Continuous Enrollment Requirement is Lifted	Limits on Number of Renewals Initiated	Increased FMAP
No further action by HHS or Congress	April 16, 2022	February 15, 2022	May 1, 2022	None	6.2% points through June 2022
PHE extended again without BBB	July 15, 2022	May 16, 2022	August 1, 2022	None	6.2% points through September 2022
BBB passes as currently drafted	Delinked	N/A	April 1, 2022	1/9 of caseload monthly April – Sept 2022	3% points: April – June 2022 ↓ 1.5% points: July - Sept 2022

Georgetown Center for Children and Families - <https://ccf.georgetown.edu/2022/01/14/secretary-becerra-extends-the-phe-what-does-this-mean-for-medicaid-and-the-continuous-enrollment-provision/>

Marketplace Special Enrollment Period for loss of coverage

Not sure you qualify?



We'll ask you a few quick questions before you apply to give you an idea if you may qualify to get or change health coverage with a Special Enrollment Period, or through Medicaid or CHIP.

Enter your ZIP code

Check first

Those losing Medicaid may qualify for a Special Enrollment Period (SEP) for loss of coverage:

- This SEP gives someone 60 days to enroll in coverage
- BUT to enroll without a gap in coverage, you must enroll before your Medicaid (or other coverage) ends --- creating a **short window**



Gene Hermanson

Human and Community Services Division
Montana Department of Public Health and Human Services



Montana Medicaid PHE Unwind Plan

Agenda

- Timeline
- Updating client contact information
- Communication Plan
- Partnership With Cover Montana

Timeline

- Assuming the PHE does end in July, states can begin their unwind activities as soon as June 1 or as late August 1
- DPHHS is working to be ready as soon as possible to begin PHE unwind activities, possibly starting as early as June 1. If DPHHS does start its unwind on June 1, then:
 - The first set of Auto-renewals would run on June 3rd, and those determined to be still eligible would receive an approval notice
 - Those who do not pass auto-renewal, would have a packet sent to their household on June 6. Households will be asked to complete their renewal by July 10th using one of the following methods:
 - Calling our Public Assistance Help Line
 - Going online at apply.mt.gov
 - Mailing/faxing their renewal to their local OPA office.
 - A reminder text message and notice will be sent in late June to households who have not completed a renewal
 - Those found ineligible would close July 31st (this is the earliest possible date anyone would lose Medicaid coverage). They will receive at least 10 days notice of closure. Client information will be sent to the Marketplace.

Updating Client Contact Information

DPHHS actions:

- Continue to confirm contact information during every PAHL contact
- Validate Contact Information via data match
 - Complete a data match with Lexis Nexis to confirm DPHHS has the most current address on file
 - Contact individuals where data indicates they may no longer reside at the address on file (via text message)
- Establish online form for clients to submit address change (include information in press release and with community partners)

How Enrollment Assistants can help:

- Ask every Medicaid enrollee you assist to update their contact info with Medicaid
- Online form will be shared as soon as it's available

Communication Plan

- Prior to the PHE Unwind
 - Website update
 - Press release
 - One pages and webinars for community partners
 - Notification to HELP/Parent Caretaker Relative groups about the change in continuous eligibility
 - OPA staff training
- During the PHE Unwind
 - Clear directions and expectations with renewal packet
 - Text/notice reminders about completing the renewal
- After the PHE Unwind
 - Approval Notice
 - Closure Notice
 - Detailed information for households on other coverage options through the Marketplace, and how they can get assistance in completing that process.

Cover Montana-DPHHS Partnership

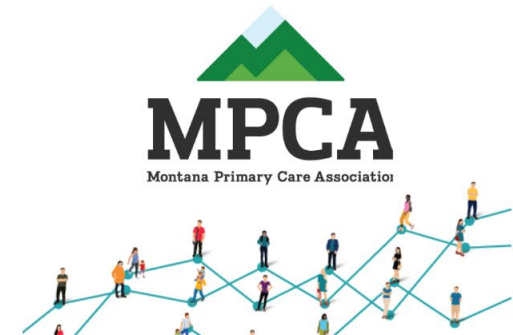
Pre-PHE Unwinding Webinars

- Provide a high level overview of planned PHE unwind on April 6th
- Provide in-depth overview of PHE unwind in May

During PHE Unwinding (still pending)

- Through the DPHHS PAHL, route calls to Cover Montana instead of the Marketplace
- Provide Cover MT insert into Medicaid closure letters

Questions



Breakouts!

We'll be breaking into small groups.

Please do quick introductions in your group.

Please designate a note taker. That person will take notes and email Olivia what your group comes up with: oriutta@mtpca.org.

We'll give you a two-minute notice when you should wrap up.

Please discuss the following:

What outstanding questions do you have about the end of the Public Health Emergency?

What does your organization/clinic need to prepare?

- Information
- Printed materials
- Printable materials
- Sample messages and social media
- Enrollment referral help
- Staff training
- What else?



Updates

The Biden Administration announced plans to fix the family glitch! More details to come.

Cover Montana is rebranding and building a new website - please make sure you contact info is correct!

2022 Marketplace enrollment numbers have been released and we'll review the data on our May Cover Montana webinar

As of April 1st, Montana Medicaid is using the 2022 FPL numbers for Medicaid eligibility

QHP plan/APTC/CSR eligibility will still use the 2021 FPL until Open Enrollment begin on November 1st



In the meantime,

Encourage everyone enrolled in Medicaid to update their contact information!

- Update your account info at apply.mt.gov
- By mail: PO Box 202925, Helena, MT, 59620
or by fax: 1-877-418-4533
 - o Include case number and first and last names
 - o If no case number, include SSN or date of birth
- Visit a local Office of Public Assistance
- Call the Montana Public Assistance Help Line
1-888-706-1535

WE CAN HELP MAKE SENSE
OF YOUR HEALTH INSURANCE
COVERAGE OPTIONS.

COVER MONTANA CAN HELP:

- Answer questions and explain insurance basics.
- Help you enroll in health insurance through Montana Medicaid, Healthy Montana Kids, and the Health Insurance Marketplace (healthcare.gov).
- Help you understand how to use your coverage to see a doctor.

Contact Cover Montana for free, local help.
Visit covermt.org or call (844) 682-6837.



Family Size	Montana Medicaid*
1	\$1,481/mo
2	\$2,003/mo
3	\$2,525/mo
4	\$3,048/mo
5	\$3,570/mo
6	\$4,092/mo

*If your income is above
Montana Medicaid eligibility,
you may qualify for a plan on
the Health Insurance
Marketplace.*

*If your income is below this amount, you may qualify for Montana Medicaid. You must be a Montana resident between 18 - 64 and not Medicare eligible. Enroll anytime. American Indians are eligible for no-cost plans.



*Free, confidential help finding
health insurance that works for you.*

(844) 682-6837 | covermt.org

*Because of a new law, Montana plans are more affordable than ever.
Most Montanans qualify for financial help.*

Upcoming webinars

May:

- Special webinar with DPHHS about the end of the PHE – TBD!
- Making Sense of the Health Insurance Appeals Process; Wednesday, May 11th 11am – 12:30pm; Cover Montana Learning Series

June:

- Understanding Mental Health Parity; Thursday, June 9th 11am – 12:30pm; Cover Montana Learning Series



Please reach out with questions

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**Contact Cover Montana for free, local help.
Visit covermt.org or call (844) 682-6837.**

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**Find local enrollment help in other Montana communities
at covermt.org and click on "find local help".**

