



Coaching Report

DATE: 8/5/2022

LOCATION: Colville

LEARNER:

TRAINER:

TRAINING:

- Refresher to “mark documentation only” on all screeners in A/P and Disabled parking permits.
 - By marking document only, it will not send orders to referrals to process. You must mark this when ordering screeners, Parking permits, internally supplied DME orders, such as in office wrist braces.
- Screening Questionnaires
 - When you see a screener was completed by the patient with Pre-Appointment Forms scoring is needed and an order in the assessment and plan.
- Problem List Clean
 - Reviewed the workflow to thoroughly clean up problem lists, paying attention to acute items that have been resolved and marking them appropriately in Athena.
 - Discussed Risk scores- what they are, what they indicate and what drives the risk scores.

Thank you for taking time to allow me to demonstrate and train the tools to help promote your confidence and skills for success. You are doing an excellent job and have had many skills to learn in the brief time. I will continue to support you in your NEW Health onboarding and follow up training. Do not hesitate to reach out should you have questions or desire additional training. I am here to help.

Trainer Signature:

Learner Signature: