

MORE TOUCH POINTS. MORE WAYS TO HELP.



Luma Health's Total Patient Engagement™ platform unifies the patient journey to help everyone you serve to stay informed, stay on time, and stay on track.

Patient Scheduling

Streamline patient outreach and fill cancellations by automating self scheduling, appointment reminders, and referrals.

Referral Management

Luma Health automates both inbound and outbound referrals. Referred patients are automatically prompted to self-schedule, eliminating phone tag, and maximizing referral conversions.

Appointment Reminders

Reduce no-shows by sending patients actionable reminders via their preferred language and communication method.

Mobile Patient Intake™

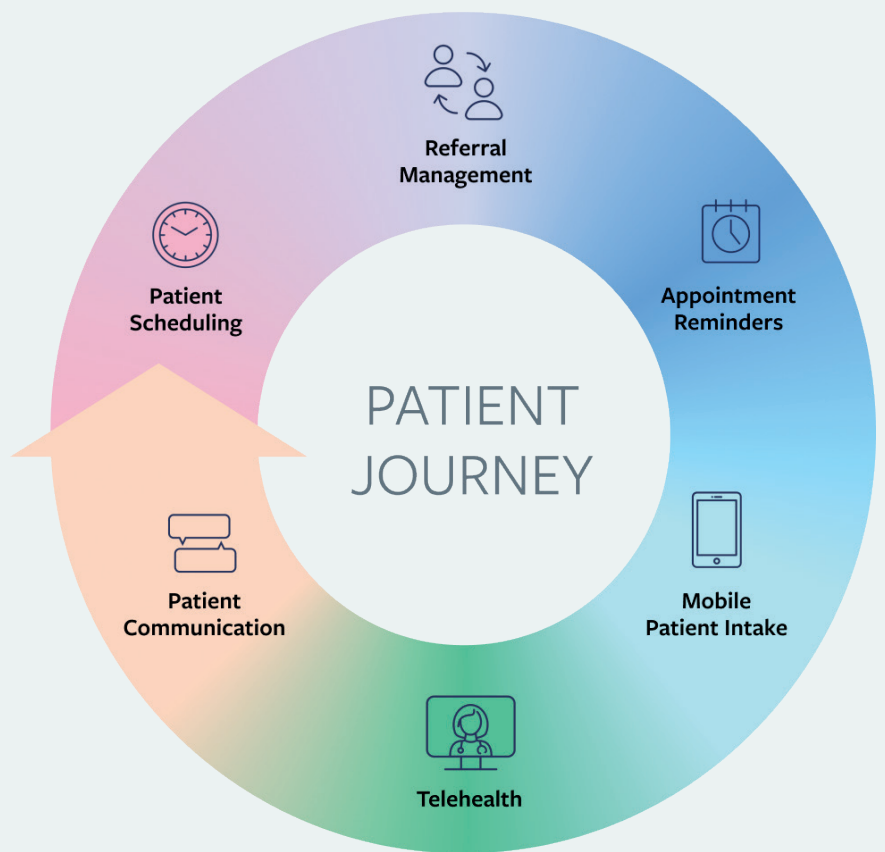
Speed access-to-care and eliminate needless paperwork for patients and staff with online forms, e-signatures, and insurance upload.

Telehealth

Deliver a seamless one-click experience for patients to engage in a HIPAA compliant virtual visit — no apps, logins, or portals required.

Patient Communication

Reduce phone volumes and maximize patient outcomes through automated, actionable conversations across the entire patient journey via text messaging.



Driving patient visits to improve the metrics that matter most.

79%

Reduction In No-Shows^a

1.7x

Referral Conversion Rate^b

89

Average NPS Score^a

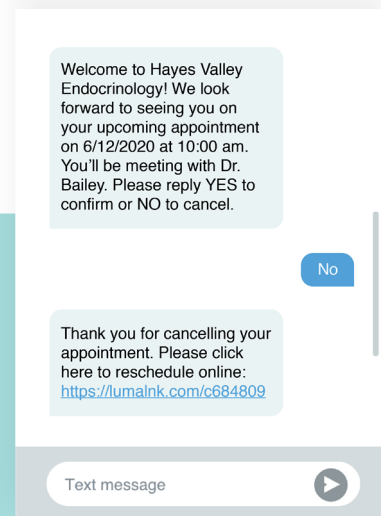
>6x

Increased ROI^c

a. Based on customer data. b. Above industry average. c. Depending on appt value.

MODERNIZE PATIENT ACCESS

Luma Health's comprehensive patient access solution reduces no-shows, backfills cancellations, and maximizes referral conversions, all with zero staff effort.



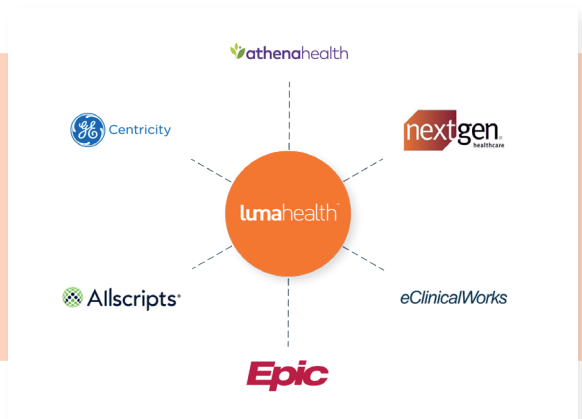
AUTOMATE PATIENT COMMUNICATION

Text messaging means no patient portals, mobile apps, or complex logins—just simple, HIPAA-compliant communication on the devices patients use every day.



CONCIERGE CUSTOMIZATION AND SUPPORT

From seamless integration with every major EHR platform to customization according to the unique needs and preferences of your providers, our dedicated team owns every aspect of the implementation process.



INTERESTED IN LEARNING MORE?

To request a demo and learn why more health systems and providers are choosing Total Patient Engagement from Luma Health, contact sales@lumahealth.io.