

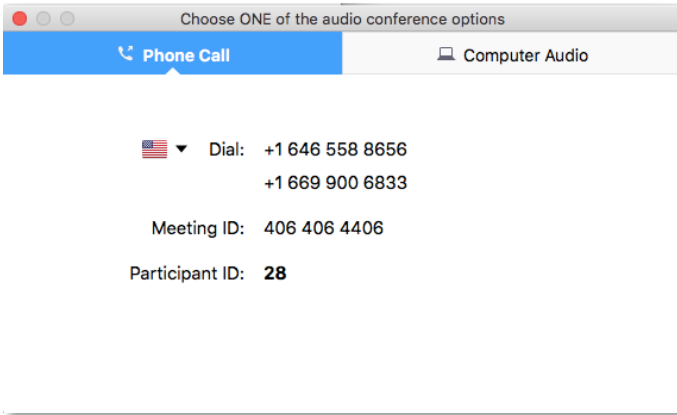


*Telehealth Tuesday: MOMS Program
and Warm Handoffs with Telehealth*

JULY 21, 2020

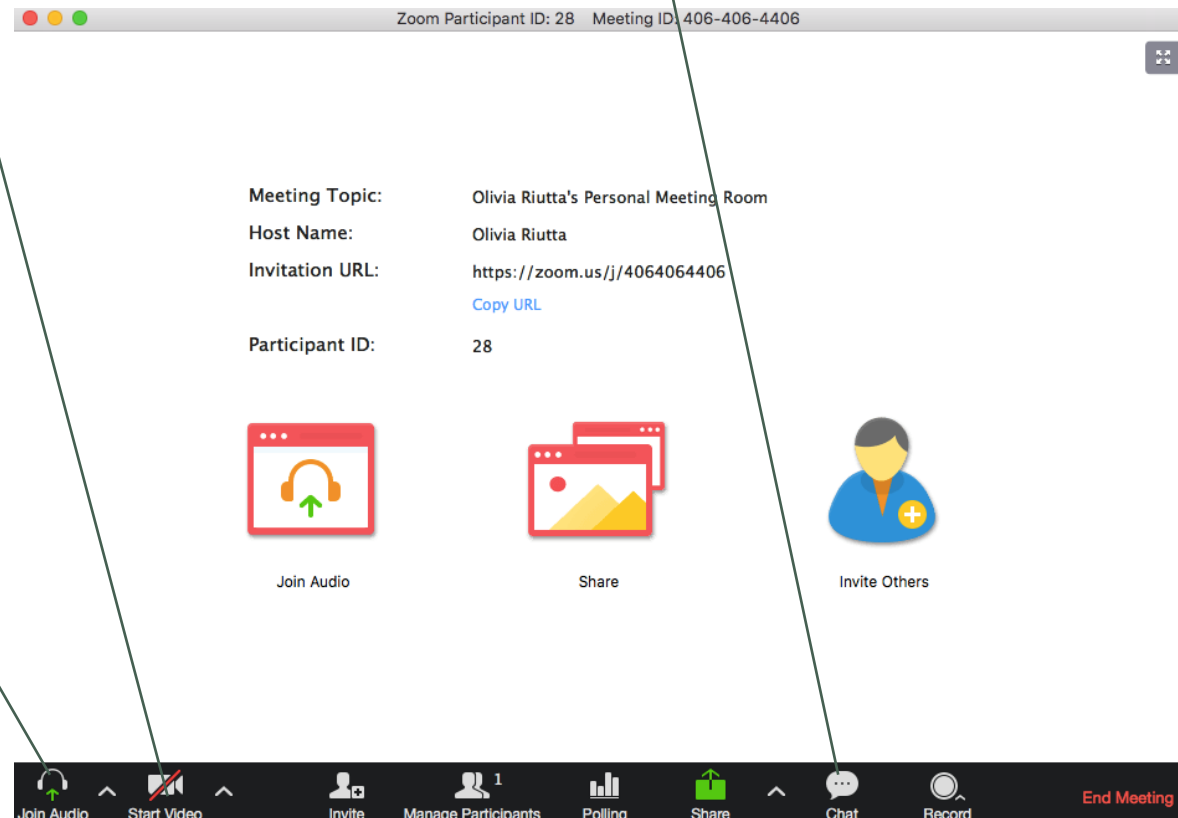
Zoom tips and tricks!

CHAT: Please jump in if you have something to share, but we also have this nifty chat function.



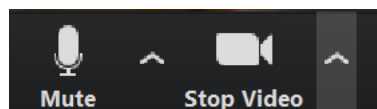
VIDEO: We want to see you!
If your camera isn't on, start your video by clicking here.

ATTENDANCE: If there are multiple attendees together on the call, please list the names and your location in the chat box



AUDIO: You can use your computer speakers or your phone for audio. The phone is generally better quality. If you click "Join Audio," this "Choose one..." box will pop up. If you dial in, just make sure you include your audio code.

MUTE/UNMUTE: *6 or click the mic on the bottom left of your screen.



Agenda

- Upcoming Events
- MOMS Program
- Warm Handoffs
- Updates on Resources
- Q&A

Upcoming HCCN Sessions

TELEHEALTH TUESDAY SESSIONS

3rd Tuesday of each month at 11:00 a.m.

August 25

September 15

October 20

November 17

December 15

OTHER HCCN EVENTS

HIPAA Series: Save the Dates

Thursday, September 24 at 11:00 a.m.

Thursday, December 17 at 11:00 a.m.



2020 Montana Healthcare Conference
October 5 - 9, 2020



MPCA Events



MOMS

Montana Obstetrics
& Maternal Support

Program Overview & Updates

MPCA Telehealth Tuesday

July 21, 2020



This project is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling \$10MM designed to improve maternal health outcomes. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS or the U.S. Government.

MOMS Program Overview

- \$10M federal grant awarded to the Montana Department of Public Health and Human Services (DPHHS)
- Five year implementation period
- Address maternal mortality and severe morbidity across Montana through multi-disciplinary collaboration among maternal health professionals
- Offers remote providers the resources and training to provide high-quality, safe obstetrical and perinatal mental health and substance use care

Department of Public Health and Human Services (DPHHS)

Implementation Support:

- Convene and facilitate the **Montana Maternal Health Leadership Council**
 - Advise and guide the design and implementation of the MOMS by identifying gaps in care and strategies to address them;
 - Provide input on the maternal health communications campaign
 - Receive reports from the demonstration project
- Convene and facilitate the **Montana Maternal Mortality Review Committee (MMMRC)**
 - Review and abstract maternal mortality data and track maternal health outcomes to ascertain the leading causes of
 - maternal deaths,
 - disparities in outcomes,
 - and disparities in care provision

Department of Public Health and Human Services (DPHHS)

Implementation Support:

- Ensure consistent collaboration among the **Leadership Council, MMRC** and **Montana Perinatal Quality Collaborative (MPQC)**
- **MPQC**
 - Network of birthing hospital teams working to improve the quality of care for mothers and babies
 - Identify health care processes that need to be improved and collaborate on data-based quality improvement interventions
- Guide Montana to becoming an **Alliance for Innovation on Maternal Health (AIM) state**
 - National data-driven maternal safety and quality improvement initiative based on proven approaches to improving maternal safety and outcomes in the U.S.
- Ensure consistent collaboration among these interrelated entities and more who will identify and address gaps in maternal health care and **elevate maternal health as a priority issue in Montana**

DPHHS Updates

- Convening leadership council, providing administrative support, hosting monthly meetings
- Testing a new database created to store, analyze and report historical maternal mortality data from 2013-2019
- Working with the CDC to train staff and local county maternal mortality review teams on using the CDC's Maternal Mortality Review Information Application (MMRIA)
- Planning to move towards a regional maternal mortality review committee with Utah, Wyoming and potentially Idaho
- Supporting the PQC with administrative and facilitation staffing as well as to expand membership and scope of work
- Researching and building AIM application

Demonstration Project by Billings Clinic

The MOMS demonstration project will work to:

- Evaluate maternal health in Montana and create a plan to address disparities
- Catalyze multidisciplinary collaboration in maternal health
- Promote and execute innovation in maternal health service delivery

via **assessment, training, support** and **integration**.



Demonstration Project

TRAIN

Provide evidence-based simulation training, didactic education, and certification opportunities to Montana's perinatal and postpartum medical and behavioral health providers to promote competency and consistency across the state.

- **Simulation In Motion- Montana (SIM-MT)**
 - For non-birthing, critical access hospitals
 - Mobile, high fidelity simulations
 - Designed to reduce medical errors, improve patient outcomes, and increase team performance
 - Aims to overcome health disparities and integrate best practices
- **Emergencies in Clinical Obstetrics (ECO)**
 - Developed by the American College of Obstetricians and Gynecologists (ACOG)
 - Training for all levels of providers practicing in birthing hospitals
 - Five units covering: breech vaginal delivery, shoulder dystocia, postpartum hemorrhage, umbilical cord prolapse, and teamwork/communication
- **Nursing Certification**
 - Neonatal Resuscitation Program (NRP)
 - Electronic Fetal Monitoring (EFM)
 - **S**ugar, **T**emperature, **A**irway, **B**lood pressure, **L**ab work, and **E**motional support (STABLE)
 - Pediatric Advanced Life Support (PALS)

Demonstration Project

SUPPORT

Provide resources, education and consultation opportunities to rural providers in efforts to increase content knowledge, limit provider isolation and improve access to evidence-based best practices.

- Project ECHO (Extension for Community Health Outcomes)
 - Low-cost, high-impact virtual platform connecting rural providers (spokes) to an interdisciplinary team of experts (hub)
 - Includes didactic education and case-presentations/review
 - Enables primary care clinicians to develop the skills and knowledge to treat patients with common, complex conditions in their own communities
 - Dramatically improves both capacity and access to specialty care for rural and underserved populations
 - Occurs the **2nd** and **4th Tuesday** of each month from **12:00 – 1:30 pm** over Zoom.
- Creation of maternal health care guides, toolkits, and other resources to be disseminated to providers and facilities across the state.

Demonstration Project

INTEGRATE

Collaborate with statewide programs/initiatives, health systems, community health agencies, providers, and other stakeholders involved in perinatal/postpartum care to integrate innovations in telemedicine and behavioral health to improve maternal health care across Montana.

- **Integrate behavioral health services into perinatal and postpartum care**
 - Mental health screening and treatment
 - Substance use disorder (SUD) screening and treatment
 - Medication-assisted treatment (MAT)
- **Telehealth and outreach clinics**
 - For medical and behavioral health services



University of Montana Evaluation Updates

- Additional epidemiologists joining team to focus on vital statistics and severe maternal morbidity
- Partnership with Montana Hospital Association in development to study maternal morbidity and identify clinical interventions
- First draft of the status of maternal health in Montana to be released this fall with future releases to come on Mother's Day
- Starting data collection on the telehealth evaluation study
- Project ECHO clinics evaluated using observations with a study planned for Y2 on effect on provider isolation and burnout
- Simulation trainings evaluated through pre and post tests



MOMS

Montana Obstetrics
& Maternal Support

FOR MORE INFORMATION

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Telehealth Resources

- [Warm Hand Offs Video Link](#)
- [HHS Lifehacks for Telemedicine Webinar Series](#)
- [MLN Matters Updated July 6](#)
- Virtual Learning Community on Telehealth from [Healthcare Communities](#)
- [NACHC Telehealth Implementation Quick Guide](#)
 - Reimbursement and Legal Considerations
 - Operationalizing Telemedicine and Telephone Visits
 - Clinical Workflow Toolkit
- Center for Connected Health Policy Related State Actions [Tool](#)
- Mountain Pacific Quality Health Telehealth [Resources](#)



Warm Hand Offs Using Telehealth

[Video](#)

Discussion



Additional Telehealth Resources

[CCHP Telehealth Coverage Policies in the Time of Covid-19 Updated 04/30/20](#)

[CCHP Federally Qualified Health Centers and Rural Health Clinics Acting as Distance Site Providers Updated 04/30/20](#)

[MLN Matters Special Edition for FQHCs and RHCs Revised 04/30/20](#)

[CMS Covered Telehealth Codes List](#)

[CMS Telehealth Toolkit](#)

[NACHC Telehealth Implementation Quick Guide](#)

Questions?



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